



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

JOYCE MASSEY-SMITH, MPA

Director, Division of Aging and Adult Services

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: SPECIAL ASSISTANCE AND ADULT SERVICES SUPERVISORS, PROGRAM ADMINISTRATORS, AND PROGRAM MANAGERS

SUBJECT: Regional Support Plan – State/County Special Assistance Program

DATE: July 21, 2021

REQUIRED ACTION: Information Only Time Sensitive Immediate

The Division of Aging and Adult Services will be implementing regional support for the State/County Special Assistance (SA) Program. The assigned SA Continuous Quality Improvement (CQI) Specialist will begin providing regional support to your agency beginning August 1, 2021. This plan will provide counties individual consultation, support, and technical assistance from their regional SA CQI Specialist. Each of the SA CQI Specialists have been assigned to one of the seven regions and/or counties.

The CQI Specialist will be the point of contact with each of the counties assigned to them. Angie Phillips is the manager for the SA CQI Specialists. Additional information regarding the regional support plan will be shared in upcoming Special Assistance/Adult Services Statewide Consultation meetings as well as the 100 County Director calls.

Attached is the county assignment list effective August 1, 2021. For future reference, the most up-to-date list will be found at: [CQI Regional Support Map](#). If you have questions or concerns, please contact Angie Phillips, Special Assistance Program Administrator, angie.phillips@dhhs.nc.gov or (919) 214-4395.

Sincerely,

Karey Perez

Adult Services Section Chief

KP/ap/ctw

Attachment: Continuous Quality Improvement Specialist (CQI) County Assignment Map

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES

LOCATION: 693 Palmer Drive, Taylor Hall, Raleigh, NC 27603
MAILING ADDRESS: 2101 Mail Service Center, Raleigh, NC 27699-2101
www.ncdhhs.gov • TEL: 919-855-3400 • FAX: 919-733-0443

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