

NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES

Division of Mental Health,
Developmental Disabilities
and Substance Abuse Services

Community Engagement & Empowerment Team

Community Update | September 2022



NCDHHS - DMH/DD/SAS

New Community Update!

We switched over to Constant Contact to bring you the latest news from the Community Engagement and Empowerment Team at the Division of Mental Health, Developmental Disabilities and Substance Use Services! You are getting this email because you signed up to be on our mailing list. To unsubscribe, you can click on the unsubscribe button at the bottom of the Community Update.

Have a question? Send it to us!!



The Division of Mental Health, Developmental Disabilities, and Substance Abuse Services is working to centralize questions coming in so that we can ensure questions are answered in a timely manner by the appropriate subject matter experts. To do this, we have two portals for incoming questions.

Email: BHIDD.helpcenter@dhhs.nc.gov

Website: [Mental Health, Developmental Disabilities, and Substance Use Services](#)

Tailored Plans Start December 1, 2022

Tailored Plan Criteria Review, Auto Enrollment and Choice Period

North Carolina will launch the NC Medicaid Managed Care Behavioral Health and Intellectual/Developmental Disabilities (I/DD) Tailored Plan Dec. 1, 2022. The Tailored Plan is an integrated health plan for individuals with significant behavioral health needs and intellectual/developmental disabilities. The Tailored Plan will also serve other special populations, including Innovations and Traumatic Brain Injury (TBI) waiver enrollees and waitlist members, and is responsible for managing the state's non-Medicaid behavioral health, developmental disabilities and TBI services for uninsured and underinsured North Carolinians.

Beginning Aug. 15, 2022, beneficiaries who qualify for Tailored Plans will be auto-enrolled in a Tailored Plan based on their NC Medicaid Managed Care status and administrative county. Some beneficiaries will have the choice to enroll in a Tailored Plan and will not be auto-enrolled. These beneficiaries may have other health care options like a Standard Plan, Eastern Band of Cherokee Indians (EBCI) Tribal Option or NC Medicaid Direct. If these beneficiaries do not select the Tailored Plan, they will remain in their current health care option. Beneficiaries who qualify for a Tailored Plan will receive a notice in the mail letting them know their choices and should contact the NC Medicaid Enrollment Broker.

Tailored Plan Choice Period is Aug. 15, 2022, through Oct. 14, 2022. During the Choice Period, beneficiaries that qualify for the Tailored plan will be able to:

- Choose their primary care provider (PCP) and Tailored Care Management provider
- Choose a different health care option (if applicable)

Tailored Plan members can choose a PCP or Tailored Care Management provider by calling the Tailored Plan's phone number listed in their notice. Members can search and find providers on the [NC Medicaid Enrollment Broker's website](#).

If you have not received a letter, please reach out to the Enrollment broker to let them know.

- Phone: 1-833-870-5500 (TTY: 711 or [RelayNC.com](https://www.relaync.com))
- Website: www.ncmedicaidplans.gov

Members who do not choose a PCP or TCM provider will be assigned to one by their Tailored Plan. Auto-enrollment is based on:

- If a beneficiary meets the TP enrollment criteria within the lookback period of 24 months

- The county that manages the beneficiary's Medicaid case (administrative county)
- Special population considerations
- If a beneficiary was disenrolled only because they lost NC Medicaid or NC Health Choice eligibility for two months or less

[Learn More](#)

Joint Communication Bulletins

Joint communication Bulletins are formal communications that the Division of Mental Health, Developmental Disabilities and Substance Abuse Services, and the Division of Medical Assistance use to inform the public as new developments occur.

[Read More](#)

NC Olmstead

The Olmstead Plan is designed to assist people with disabilities who receive or are eligible for publicly-funded services to reside in and experience the full benefit of being part of day-to-day life in communities alongside those without disabilities.

[Read More](#)

Department Press Releases

Click [here](#) for the latest updates

Grant Opportunities

Learn more about funding opportunities available from the NCDHHS Division of Mental Health, Developmental Disabilities and Substance Abuse Services.

[Learn More](#)

North Carolina WIC Program

Farmers Market Nutrition Program is ending Sept. 30, 2022

From May 2, 2022, through September 30, 2022, the North Carolina WIC Program will issue Farmers' Market Nutrition Program (FMNP) coupons. You can use the FMNP coupons to buy fruits and vegetables at authorized local farmers' markets. Ask your WIC office for a list of farmers' markets where you can use the FMNP coupons.

- Pregnant, breastfeeding, partially breastfeeding and postpartum women, and children ages 2 through 4 will receive the coupons.
- Each person eligible will receive six coupons worth \$5 each.
- Each person can only receive six coupons per year.
- You will receive all six coupons at one time.
- You may use the coupons at authorized farmers' markets only, not at grocery stores.
- Farmers who participate will have FMNP posters displayed in their selling areas (not all farmers will have posters.)
- Use the coupons to buy fresh, North Carolina-grown fruits and vegetables only.
- You may not use the FMNP coupons to buy peanuts or other nuts, baked goods, cooked foods, processed foods, honey, eggs, plants, herbs, crafts, or other non-food items.

[Learn More](#)

Hurricane Season - Make A Plan

Every household needs an emergency plan to know where you will go if you have to evacuate, and how you will communicate. Please make sure that you and your family have your plans developed and that you are prepared with supplies (at least 2 weeks) that you will need if you must evacuate.

[Hurricane Preparedness Guide](#)

Suicide Prevention

Suicide prevention week should be every day. Mental Health Issues or concerns continue to grow and touch each person's life. There is still a stigma surrounding mental health issues and asking for help continues to be difficult for most people. As our world is changing and adapting to the new normal, we will also continue and increases the conversations that are happening around mental health.



Here are some statistics concerning suicide: "Suicide is the 2nd leading cause of death among people age 15-24 in the US. Nearly 20% of high school students report serious thoughts of suicide and 9% have made an attempt to take their lives according to the National Alliance on Mental Illness."

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Crisis Resources

- If you or someone you know is experiencing a mental health crisis, **call or text 988** immediately.
- [Know the Warning Signs and Risk Factors of Suicide](#)
- [Be Prepared for a Crisis](#)
- [Read our guide "Navigating a Mental Health Crisis"](#)
- [What You Need to Know About Youth Suicide](#)
- If you need more information, referrals or support? Contact the [NAMI HelpLine](#).
- Suicide Prevention Resource Center

[Learn More](#)

Suicide Among NC Resident Children Ages 17 and Under 2011-2020

2011	23	
2012	35	In 2020
2013	35	• 31 Suicides by firearms
2014	46	• 21 Suicide by hanging
2015	35	
2016	44	Source: NC State Center for Health
2017	44	Statistic: Death Certificate Data
2018	52	2011-2020 Limited to NC

2019	36	Residents 0-17
2022	56	

Healthyminds Program - Well-Being for Older Adults

A Free Health Minds phone App based on neuroscience to supplement your current programming with well-being tools! Free short meditations to develop the four skills of well-being:

- **Awareness** - Be more calm and focused by practicing mindfulness & strengthening attention.
- **Connections** - Learn simple skills to build healthy relationships & foster caring interactions with others.
- **Insight** - Increase the skill of self-inquiry to understand how our thoughts, emotions, and beliefs shape our experience.
- **Purpose** - Clarify and deepen your personal values and principles to bring depth to relationships & meaning to your pursuits.

[Learn More](#)

Meetings & Educational Opportunities

Monthly Joint DMHDDSAS and DHB Provider and Consumer Webinars



Joint DMHDDSAS and DHB Provider Webinar

This webinar series is for providers, practice managers, quality improvement professionals, and care coordinators to provide updates from the Division of MH/DD/SAS and Division of Health Benefits (NC Medicaid).

Date/Time: Thursday, Sept. 1, 2022, 3:00 - 4:00 p.m.

Join Link: [Click here to register](#)



Joint DMHDDSAS and DHB Consumer Webinar

This webinar series is for consumers, family members, and community stakeholders to provide updates that may impact access to services from the Division of MH/DD/SAS and Division of Health Benefits (NC Medicaid).

Date/Time: Monday, Sept. 26, 2022, 2:00 - 3:00 p.m.

Join Link: [Click here to register](#)

Stakeholder Engagement Behavioral Health Clinical Coverage Policy Update

NC DHHS invites you to join one of two stakeholder engagement webinars offered to learn about the NC Medicaid i Option Community Transition Draft Policy. These webinars are open to all stakeholders.

Wednesday, Sept. 7, 2022, 11:00 - 12:00 p.m.

Join on your computer or mobile app:

[Click here to join the meeting](#)

Meeting ID: 241 836 115 813

Passcode: QYoyxk

[Download Teams](#) | [Join on the web](#)

Join with a video conferencing device

ncgov@m.webex.com

Video Conference ID: 116 044 704 8

NC Medicaid 1915(i) Community Transition Clinical Coverage Policy

Thursday, Sept. 8, 2022, 1:00 - 2:00 p.m.

Join on your computer or mobile app:

[Click here to join the meeting](#)

Meeting ID: 298 622 331 089

Passcode: Ch95os

[Download Teams](#) | [Join on the web](#)

Join with a video conferencing device

ncgov@m.webex.com

Video Conference ID: 117 602 648 3

NC Medicaid 1915(i) Community Transition Clinical Coverage Policy

Foster Family Alliance of NC

Join the Foster Family Alliance of NC Teaming with Teens Series to learn more about topics that impact teens that have been placed in foster care. This 3 part series will offer a variety of information designed to meet the needs of the various participants. Child welfare professionals, caregivers and youth & young adults are all welcome.

Teaming with Teens Virtual Event

Date/Time: Saturday, Sept. 24, 2022, 10:00 - 12:00 p.m.

Join Link: [Click her to register](#)



Hear. Share. Act

A Story Gathering & Advocacy Event for People with I/DD & Their Families

Meet The Need NC is co-hosting with the Family Support Network two events on the unmet needs of the I/DD community. The event is for individuals with I/DD, their families, policy leaders, and key stakeholders!

The event will include stories, music, policy updates, and resources on how to share your story to advocate, educate, and inform key decision-makers on the Registry of Unmet Needs waiting list and the Direct Support Professionals (DSP) workforce shortage.

Hear. Share. Act. - Boone, NC

Date/Time: Saturday, Sept. 10, 2022, 9:30 - 12:30 p.m.

Location: Reich College of Education Building, 151 College Street, Boone, NC 28608

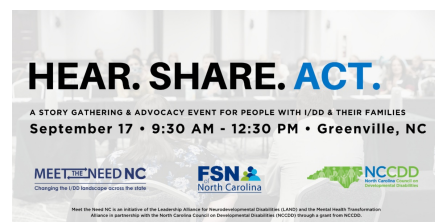
Join Link: [Click here to register](#)

Hear. Share. Act. - Greenville, NC

Date/Time: Saturday, Sept. 17, 2022, 9:30 - 12:30 p.m.

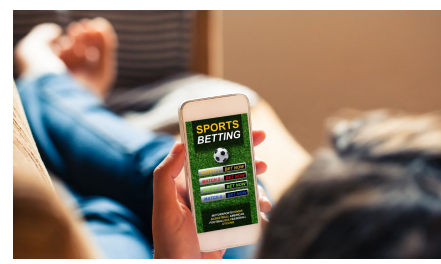
Location: Unity Church, 4301 South Charles Boulevard, Greenville, NC 27858

Join Link: [Click here to register](#)



Sure BET Series

Virtual Series via Zoom Platform



To raise awareness and provide education, the North Carolina Problem Gambling Program (NCPGP) and the Division of MH/DD/SAS are sponsoring a four-part workshop to provide in-depth knowledge about problem gambling and treatment interventions. In this training, topics of problem and pathological gambling, gambling counseling theory and practice, regulations and ethical issues, and financial aspects of remuneration will be addressed.

Completion of this training will meet one of the requirements necessary for the NCPGP Provider Registry. Participation in this training does not assure that a provider will be selected for the NCPGP Registry, but it is a required component of becoming an NCPGP provider.

While this training is open to anyone, completion of both Sure Bet One and Two will meet the requirements necessary for application for the NC Problem Gambling Program (NCPGP) Provider Registry. Participation in these trainings does not assure that a provider will be selected for the NCPGP Registry, but it is a required component of becoming an NCPGP provider.

[Register Now](#)

NC Down Syndrome Virtual Speaker Series



Ditching the Diapers: How to Move Forward with Toileting, Terry Katz, PhD

This presentation will cover issues related to toileting including the challenges involved in toilet training children with special needs and useful and practical strategies to teach this important skill.

Objectives:

1. Understand the challenges involved in toilet training individuals with special needs
2. Discuss key components of a successful toileting program
3. Review materials and resources for families

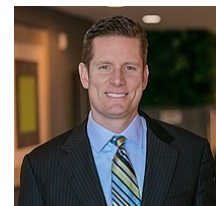
Date/Time: Wednesday, Sept. 21, 2022, 7:30 p.m.

Join Link: [Click here to Register](#)

SAMHSA Trainings

Indecision has a Cost...On Workforce and the Cost of Care

Follow the Leaders - Lessons from our over 200 years of leadership experience! This final webinar in MTM's Follow the Leaders series will bring together all of the leadership concepts raised in earlier sessions, with a final focus on the need for effective leadership and decision-making. This is particularly important when it comes to organizational systems, which can create significant clinical challenges. Inefficient systems impact the clinical team and the consumers that they serve. So whether you are a CEO, CFO, IT staff, or a clinical provider, understanding how to make decisions and streamline systems is crucial to helping others!



Webinar Content and Objectives:

- Helping you understand how and why your team is stressed out – often for very different reasons. Understanding the different perspectives is crucial to fixing the challenge
- Helping you understand the impact of productivity and your cost of care on your ability to clinically serve your consumers
- Learning how to translate between financial and clinical staff and, in doing so, achieve your

organizational goals and better serve your consumers

Date/Time: Tuesday, Sept. 6, 2022, 1:00 - 2:00 p.m.

Join Link: [Click here to register](#)

Find, Hire, & Keep: Applying NIATx Process Improvement Tools and Principals to Create Staffing Solutions

This is part III of the Northwest ATTC's summer webinar series on workforce recruitment and retention.



All human service systems are struggling to recruit, hire and retain the staffing that they need to provide quality care. And most of these systems respond to this struggle by spending ever increasing resources with ever diminishing returns. The application of process improvement tools and principals to the hiring process can help organizations to rethink hiring and achieve results. The NIATx rapid cycle PDSA process improvement model has had a huge impact on the quality improvement efforts of substance use and mental health services throughout the county. Join NIATx founding member Mat Roosa, LCSW-R, to learn how to use these powerful tools to understand the hiring process, and make data driven improvements that yield measurable results.

Date/Time: Wednesday, Sept. 28, 2022, 12:00 p.m.

Join Link: [Click here to register](#)

Save the Date: 39th Annual NADD Virtual Conference



38th ANNUAL NADD VIRTUAL CONFERENCE

December 1-3, 2021

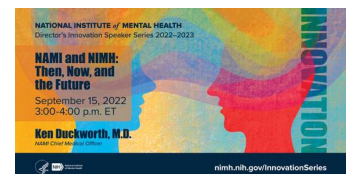
A Changing World: Leading, Learning & Adapting

[Learn More](#)

National Institute of Mental Health

NAMI and NIMH: Then, Now, and the Future

The National Alliance on Mental Illness (NAMI) has a long history of advocating to advance science and care for those living with mental illnesses. In this lecture, Ken Duckworth, M.D., will provide an overview of NAMI and the lessons found in his upcoming book, *You Are Not Alone: The NAMI Guide to Navigating Mental Health—With Advice from Experts and Wisdom from Real Individuals and Families*.



Date/Time: Thursday, Sept. 15, 2022, 3:00 - 4:00 p.m.

The Intersection of Suicide and Substance Use

In recognition of National Suicide Prevention Month, NIMH and [The National Institute on Drug Abuse - NIDA](#) are co-hosting a Facebook Live event on the intersection of suicide and substance use.



This event features NIMH Director Dr. Joshua Gordon and NIDA Director Dr. Nora Volkow, who will discuss the need to address these co-occurring mental health conditions holistically. Learn more about the topics Drs. Gordon and Volkow will cover.

Date/Time: Thursday, Sept. 15, 2022, 12:30 - 1:00 p.m.

Join Link: [Click here to join](#)

National Council for Mental Wellbeing

Advocacy Tip of the Week. Check out the [Advocacy Handbook](#)! The Handbook has tips and tricks for virtual meetings with legislators, as well as templates for scheduling meetings and sending follow-up emails. Please share with your colleagues and let us know if you have any questions. Also, never miss an alert from the National Council by [signing up for our Advocacy Alerts](#).

Awareness Month - September



National Recovery Month

National Recovery Month (Recovery Month), which started in 1989, is a national observance held every September to promote and support new evidence-based treatment and recovery practices, the nation's strong and proud recovery community, and the dedication of service providers and communities who make recovery in all its forms possible.

SAMHSA aims to increase public awareness surrounding mental health and addiction recovery. In the years since Recovery Month launched, SAMHSA has timed announcements of initiatives and grant funding during Recovery Month while collaborating with private and public entities to celebrate individuals during their long-term recoveries.

[Learn More](#)



DHHS National Recovery Month Every Person, Every Family, Every Community

As part of National Recovery Month, DHHS will host a webinar to increase awareness of the importance of building Recovery Oriented Communities in North Carolina, and provide information and resources for individuals in need of treatment and recovery services to seek help. Recovery is for Everyone, Every Person, Every Family, Every Community.

DHHS National Recovery Month - Every Person, Every Family, Every Community Webinar

Date/Time: Thursday, Sept. 22, 2022, 11:00 - 12:30 p.m.

Join Link: [Click here to register](#)

Consumer and Family Advisory Committee (CFAC)

Local Consumer and Family Advisory Committees (LCFAC)

Check your local LME/MCOs for meeting dates and times. Some have started meeting in a hybrid manner.

[LME/MCO Directory](#)



State Consumer and Family Advisory Committee

SCFAC meetings are held on the **2nd Wednesday** of every month and are open to the public. The September SCFAC meeting will be held as a hybrid meeting. The virtual platform and teleconference options will be provided for additional attendees.

WebEx Virtual Meeting Details:

Date/Time: Wednesday, Sept 14, 2022, 9:00 - 2:45 p.m.

Location: 306 N. Wilmington Street, Raleigh NC
Bath Building Conf. Room 107

Join Link: [Click here to join](#)

Access Code: 2433 556 2669

Password: UjgCMrdM337

Dial-In: 1-415-655-0003

Access Code: 2433 556 2669

[Visit the State CFAC page](#) for more information.

State to Local Collaboration

State to Local Collaboration

The State to Local Collaboration Call is scheduled for every **4th Wednesday** of the month.

Date/Time: Wednesday, Sept. 28, 2022, 6:00 - 7:30 p.m.

Join Link: [Click here to join](#)

Access Code: 2422 176 1856

Password: beVeuiYA793

Dial-In: 1-415-655-0003

Access Code: 242 176 1856

NC Medicaid Managed Care Hot Topics Webinar Series

Every 3rd Thursday of the month from 5:30 - 6:30 p.m.

Next Meeting: Sept 15, 2022, 5:30 p.m.

[Register for 3rd Thursday webinars](#)

NC Medicaid Beneficiary Portal

Medicaid serves low-income parents, children, seniors, and people with disabilities. The Beneficiary Portal offers information on applying for Medicaid and more. How do I get a ride to my medical appointment? How do I change my health plan (PHP)?

[Go to the Beneficiary Portal](#)

NC Medicaid Transformation

Here are some additional sites that you may go to find more information on Medicaid Transformation:

<https://medicaid.ncdhhs.gov/transformation>

<https://medicaid.ncdhhs.gov/transformation/more-information>

Updated Guidance

NC Medicaid has published [Tailored Care Management Updated Guidance](#), including updates to the Tailored Care Management Provider Manual, The Use of Care Manager Extenders, Tailored CM 101 Frequently asked Questions, and updated guidance on rates.

For more information on Tailored Care Management, please see the Medicaid bulletin article [Tailored Care Management Update: AMH+/CMA Certification Round Two Desk Reviews Completed](#).

All updates can be found on the Tailored Care Management [webpage](#).

NC Medicaid Managed Care

Beneficiaries have several resources to [help answer questions](#) about their transition to NC Medicaid Managed Care. Those who want a reminder of which health plan they are enrolled in should call the [Enrollment Broker](#) at: 1-833-870-5500 (TTY: 833-870-5588)

Questions about benefits and coverage can be answered by calling their health plan at the number listed in the welcome packet or on the [What Beneficiaries Need to Know on Day One fact sheet](#).

For other questions, beneficiaries can call the NC Medicaid Contact Center at 888-245-0179 or visit the “Beneficiaries” section of the [Medicaid website](#).

To learn more [click here](#).

Tailored Care Management Updates

With NC Medicaid’s transformation to managed care, the North Carolina Department of Health and Human Services (NCDHHS) will continue to offer to Medicaid beneficiaries a comprehensive array of behavioral health, intellectual/developmental disability (I/DD) and traumatic brain injury (TBI) services.

In previous guidance, including the [Behavioral Health and Intellectual/Development Disability Tailored Plan Final Policy Guidance](#) and [Behavioral Health and Intellectual/Development Disability Tailored Plan Request for Applications](#).

NCDHHS released detailed information about the Standard Plan and future Behavioral Health (BH) and I/DD Tailored Plan (Tailored Plan) benefit packages. NCDHHS currently covers a subset of BH services under its 1915(b)(3) waiver, which will sunset upon the Tailored Plan launch in December 2022. NCDHHS is seeking authority to cover most of the current 1915(b)(3) services through the 1915(i) authority (Tailored Plan). Information on the 1915(i) services is available in the [NC Medicaid Transition of 1915\(b\)\(3\) Benefits to 1915\(i\) Authority white paper](#).

- The National Association of State Head Injury Administrators (NASHIA) State of the States (SOS) in Brain Injury Annual Conference is a virtual conference again this year and will be held 9/7 thru 9/9. The conference provides a variety of presentations from experts in the field of TBI as well as national networking opportunities. More information about the conference can be found at: <https://www.nashia.org/sos-2022>
- The quarterly NC Brain Injury Advisory Council (BIAC) meeting will be held virtually on Wednesday, September 14th from 9a to 1p. For more information and/or for log in information please email tbicontact@dhhs.nc.gov
- Centers for Medicare and Medicaid Services (CMS) has approved the TBI waiver renewal effective April 1, 2022. More information about the TBI Waiver, including new services, can be found at: [Alliance's TBI Services Page](#).
- Questions about the TBI Waiver should be sent to: TBIinfo@alliancehealthplan.org. The Brain Injury Association of NC (BIANC) website offers a large variety of information, educational learning tools and maintains a comprehensive online resource guide. The website can be found at www.bianc.net.
- The new Clinically Managed Population Specific High Intensity Residential Services– ASAM 3.3 Residential Services for beneficiaries with SUD and TBI will post for a 45 day public comment period on the NC Division of Health Benefits website. Stakeholders are encouraged to take advantage of this opportunity to review and comment on the posted policy. Policies posted for 45 day public comment can be found here, <https://medicaid.ncdhhs.gov/meetings-notices/proposed-medicaid-and-nc-health-choice-policies>. Agencies interested in potentially developing this level of care should reach out to their LME-MCO.
- TBI Long Term Residential Rehab will be a new state funded residential service with a projected start date of September 1, 2022.
- The TBI Program is recruiting for membership on the TBI Grant Steering Committee. This steering committee plays an important role in oversight of grant activity, monitoring project progress, making recommendations, problem solving challenges and other critical functions. Interested individuals should contact Sandy Pendergraft at sandy.pendergraft@bianc.net or Michael Brown at michael.brown@dhhs.nc.gov. All are welcome and encouraged to join!

A diverse and growing library of free online TBI training modules can be found at: www.biancteach.net

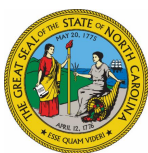
Intellectual and Developmental Disabilities (I/DD)

Disability: IN North Carolina

2022 Disability: IN North Carolina Fall Conference: Ten Years Driving Disability Employment & Inclusion in NC

Join Disability:IN North Carolina for the 2022 Fall Conference: Ten Years Driving Disability Employment & Inclusion In NC. Hosted by Trane Technologies, the conference will feature retrospectives and visioning from NC thought leaders at the forefront of Disability Inclusion, in-depth discussion on the latest inclusion best practices, and cross-industry networking, forging insight and relationship for the next decade of Disability:IN North Carolina!

[Register Now](#)



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

NCDHHS I/DD Stakeholder Workgroup Meeting

The DHHS I/DD Stakeholder Workgroup is responsible for researching, recommending, and providing support/guidance for future implementation of best practices to meet the needs of individuals with Intellectual/Developmental Disabilities.

This workgroup is composed of community partners and Subject Matter Experts (SMEs) from the Department of Health & Human Services and the Department of Public Instruction.

The workgroup will work collaboratively with a shared vision and plan.

Date/Time: Thursday, Sept. 22, 2022, 3:00 - 5:00 p.m.

Join Link: [Click here to join](#)

Dial-In: 1-984-204-1487

Access Code: 612411451

NC Certified Peer Supports

North Carolina Certified Peer Support Specialists

Peer Support Certification Renewal Reminders

Attention Peer Support Specialists!

Peer Support Certification Renewal reminders are sent 60 days before your certification expires. Please visit the Peer Support Program [website](#) for details on how to renew your certification.

Peer Support Job Board

Click [here](#) for up-to-date available peer support jobs across the state.

PSS Employment Information

- 4146 Certified Peer Support Specialists as of 8/19/2022
- 1651 Certified Peers are employed as PSS
- 869 PSS are seeking employment

Full & up-to-date statistics can be found by visiting: <https://pss.unc.edu/data>

Upcoming PSS Trainings

- [PSS 40-Hour Trainings](#)
- [20-Hour Additional Trainings](#)

Reporting Complaints or Ethical Violations

Allegations or observation of unethical and/or illegal behavior of a CPSS may be reported at: <https://pss.unc.edu/contact-us>, or by calling 919-843-3018.

Veterans, Service Members & Families

Veterans, Military Members, & Families

Extension of Gulf War Presumptive Period

The Department of Veterans Affairs has extended the presumptive period for qualifying chronic disabilities resulting from undiagnosed illnesses in Persian Gulf War Veterans to Dec. 1, 2026. To learn more about the VA and Gulf War Veterans, [click here](#).



Veterans, Military Members, & Families Resources

- [News Releases](#)

- [Guidelines for Helping Your Family after Combat Injury](#)
- [Impact of Invisible Injuries: Helping your Family and Children](#)
- [Understanding Refugee Trauma: For School Personnel](#)
- [After a Crisis: Helping Young Children Heal](#)
- [Resource Guide for Veterans](#)

[NCGWG Meetings](#)

Community Engagement & Empowerment

Community Engagement & Empowerment Team (CE&E)

The Division of MH/DD/SAS, Community Engagement & Empowerment Team provides education, training, and technical assistance to internal and external organizations and groups to facilitate community inclusion and meaningful engagement of persons with lived MH/DD/SUD experience across NCDHHS policy making, program development, and service delivery systems.

[Learn More](#)

In-Person Training

Remember to get with your CE&E team member to set up trainings for your community events, committees, and CFAC meetings.

The CE&E Team is available to conduct in-person and virtual trainings at no-cost! Reach out to your CE&E Team members to set up any of our trainings from our [Training & Technical Assistance Center \(TTAC\)](#). Our team will continue to follow all guidelines that are suggested by the State, CDC, or your organization/facility. The CE&E Team is here to help. Contact us to begin planning for your next event!

[Request a Training!](#)

CE&E Contact Information

CE&E Team Email: CEandE.staff@dhhs.nc.gov

Stacey Harward, BSW: Stacey.Harward@dhhs.nc.gov

Wes Rider, BSW: Wes.Rider@dhhs.nc.gov

Badia Henderson, BBA: Badia.Henderson@dhhs.nc.gov

Your Feedback is Appreciated

Your feedback on the CE&E Update is much appreciated!
Please feel free to email us at CEandE.Staff@dhhs.nc.gov with any tips.

Sign-Up to Join Our Listserv!

[Click Here to Sign-Up](#)

Follow us on Social Media



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