



State Consumer and Family Advisory Committee (SCFAC)
MEETING MINUTES

Date: March 9, 2016

Time: 9:00 – 3:00

Location: Dix Campus - Brown Building

MEETING CALLED BY		Ben Coggins – Vice Chair									
TYPE OF MEETING		State CFAC									
ATTENDEES											
COMMITTEE MEMBERS			STATE STAFF ATTENDEES								
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT						
Kurtis Taylor	Chair		Stacey Harward	CE&E Team	<input checked="" type="checkbox"/>						
Ben Coggins	Vice Chair	<input checked="" type="checkbox"/>	Wes Rider	CE&E Team	<input checked="" type="checkbox"/>						
Mike Martin	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>	C.J. Lewis	CE&E Team	<input checked="" type="checkbox"/>						
Mark Long	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>	Suzanne Thompson	CE&E Team Leader	<input checked="" type="checkbox"/>						
LaVern Oxendine	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>	Glenda Stokes	Customer Service & Clients Rights Team Leader	<input checked="" type="checkbox"/>						
Doug Wright	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>	Ken Schuesselin	Consumer Policy Advisor	<input checked="" type="checkbox"/>						
Ronald Rau	Sandhills Center for MH/DD/SAS	<input checked="" type="checkbox"/>	Eric Fox	CE&E Team	<input checked="" type="checkbox"/>						
Anna Cunningham	Alliance Behavioral Healthcare		<table border="1"> <tr> <td colspan="2">GUEST</td> </tr> <tr> <td>NAME</td> <td>AFFILIATION</td> </tr> <tr> <td>Bob Carey</td> <td>Family member – public comment.</td> </tr> </table>			GUEST		NAME	AFFILIATION	Bob Carey	Family member – public comment.
GUEST											
NAME	AFFILIATION										
Bob Carey	Family member – public comment.										
Brandon Tankersley	Alliance Behavioral Healthcare										
Dennis Parnell	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>									
Bev Stone	Trillium Health Resources	<input checked="" type="checkbox"/>									
Catreta Flowers	Trillium Health Resources	<input checked="" type="checkbox"/>									
Johnny Johnson	Trillium Health Resources										
Bonnie Foster	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>									
Wayne R. Petteway	Trillium Health Resources	<input checked="" type="checkbox"/>									
John Duncan	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>									
Nancy Carey	Smoky Mountain Center	<input checked="" type="checkbox"/>									
Deborah E. Page	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>									
Patty D. Schaeffer	Partners Behavioral Health Center										
Marie Britt	Eastpointe										
Benita Purcell	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>									

1. Agenda topic: Welcome

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Welcomed everyone to the meeting. • Reviewed Agenda. • Review of the by-laws Article 8. • Bonnie Foster expressed her gratitude to the SCFAC for their prayers and concerns. 		
Conclusions	<ul style="list-style-type: none"> • Went in to approval of Agenda and Minutes from the last meetings. 		
Action Items	<table border="1"> <tr> <td>Person(s) Responsible</td> <td>Deadline</td> </tr> </table>	Person(s) Responsible	Deadline
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<ul style="list-style-type: none"> • Agenda approved by committee - motion – Deb Page, seconded Bonnie Foster – unanimously approved. • SCFAC February meeting minutes approved changes that need to be done. • 4 need to be marked not in attendance. • Place the name of the meeting at the top of the minutes. 	Stacey Harward	4-12-16
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2. Agenda topic: Development of ad-hoc Committee—Nomination, Annual report - Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Need to develop a nominations committee in order to elect the next Chair and Vice Chair of the SCFAC for the year of 2016-2017. • Committee concerning the SCFAC Annual report. 		
Conclusions	<ul style="list-style-type: none"> • Committee formed. 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> • Nominations ad-hoc committee made up of four members: Bonnie Foster, Doug Wright, Nancy Carey, and Catreta Flowers. • Conference call needs to be set up. • Determine who would be appropriate for election process. • Annual report committee will be comprised of all chairs of the sub committees, headed by Kurtis Taylor – will set of conference call. 	Bonnie Foster – Chair Kurtis Taylor – annual report Stacey Harward – To set-up conference calls for committees	April - May	

3. Agenda topic: By-laws Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Article 8 section 2 change language to state that the SCFAC Chair or designee will meet with a minimum of one member of the MH/DD/SAS leadership team on a monthly basis. Ken Schuesselin, and/or leaders from DMH/DD/SAS. 		
Conclusions	<ul style="list-style-type: none"> • Discussion occurred Committee agreed to changes – Motion to adjust language. Wayne Pettaway 2nd Bev Stone unanimous approval 		
Action Items		Person(s) Responsible	Deadline
Change in language in Bylaws Article 8 section 2.		Stacey Harward	April

4. Agenda topic: Public Comment Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Bob Carey – 7 page of Medicaid Expansion – sent in email to committee, hearings will occur across the state, sent email to the Legislative Oversight committee, feels that the system is broken and that Medicaid Expansion should be a condition to Medicaid Reform. • Stated that they have keep having and the have nots keep going without, 31 states have accepted Medicaid Expansion and he is encouraging the SCFAC to advocate for Medicaid Expansion. 		
Conclusions	<ul style="list-style-type: none"> • Ron Rau stated that it would require convincing the Feds for Medicaid Expansion. • Doug Wright – “we are paying for these underinsured people who receive their services through the ER and it is highly expensive.” 		
Action Items		Person(s) Responsible	Deadline

5. Agenda topic: Statewide System of Care and Communities collaborative Presenter(s): Terri Grant

Discussion	<ul style="list-style-type: none"> • Provided a draft handout for the committee – handouts contain and helped facility discussion on core values, guiding principles of system of care (SOC) and philosophy. • Approximately 30 SOC coordinators across the state of NC. • Creating collaboratives at the local level. • Wanting to ensure a comprehensive service array exists for youth and children. • 75 community collaboratives across the state – these are all at varying different levels of development. • Lisa Lackman, UNC BRP is assisting Terri Grant with her work. • The draft report that has been passed out is in the process of being updated on responsibilities. • Membership should include family member served by the system, youth advocates. • We are working on actively working at preventing youth from leaving their communities. • LME/MCO staff is the glue for the committee. • 2006 handbook needs to be updated!! – It was done with NC families united. 		
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	<ul style="list-style-type: none"> In January the draft was distributed to the 30 SOC Staff. 		
Conclusions	<ul style="list-style-type: none"> Mike Martin – How many SOC Coordinators per LME/MCO? Number of positions? Number of collaborative pre LME/MCO? Bonnie Foster – Funding - How are the collaborative funded? Not a dedicated set of funds in the budgets, they receive some funds from the Local counties, LME/MCO are going to a single amount of \$ not a designated amount on the budget. 		
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Mike Martin – Motion – the SCFAC to write a letter addressing the support of the System of Care community at the state level. Letter needs to go to Courtney Cantrell and to the Secretary with recommendations. (Mike Martin made the motion Bonnie Foster 2nd the motion and it was unanimously approved). State SOC collaborative meeting 2nd and 4th Friday of every month. Morrisville Redwoods Training Center close to the Cracker Barrel. 		Mike Martin	April
		Terri Grant	Monthly

6. Agenda topic: Lisa Haire – Asst. Director for QM & Operations / Jason Vogler Asst. Director for Community Services & Supports **Presenter(s): Lisa Haire & Jason Vogler**

Discussion	<ul style="list-style-type: none"> Lisa Haire – Works with the team that handles the monitoring and data reports, project management – Information technology with NC Tracks. Jason Vogler – Works with the MH/SA, TBI, I/DD, TCLI Clinical piece. Nancy Carey – Why do the LME/ MCO reports include the cause of death in their reports. It appears that the death rate is increasing with no explanation. Lisa – The reports do not contain additional information for protection reasons. LaVern – Which provider holds contracts for the Deaf & hard of hearing? Jason – 3 LME/MCO - RHA has contracts with them RFA to do a statewide contract so that funds could be shifted to where it is needed. Ben – How do you monitor LME/MCO's and accountability? <ul style="list-style-type: none"> A) Attached to Block grant monies all the way to service delivery. B) Fiscal monitoring at the end of the year- single stream (just dollars) how much is spent per disability area and financial settlement annually. Mark Long – Peer Specialists. We need to have some additional tools to work with our clients. We have no surveys to share with clients, they utilize us for questionnaires. Wayne – DOJ TCLI-how is money being spent and broken down? Services vs administrative cost? Accurate data at the end of the year? Lisa H. – 1115 Medicaid Waiver 12 public forum sessions. Bonnie Foster – Quality Improvement initiatives, data consumer's access to care, timeless, Gaps analysis, what they have vs what they need. 		
Conclusions			
Action Items		Person(s) Responsible	Deadline

7. Agenda topic: Brandon Tankersley- IDD recommendations' **Presenter(s): Ben Coggins**

Discussion	<ul style="list-style-type: none"> Reviewed recommendations that Brandon submitted concerning the I/DD population. 		
Conclusions			
Action Items		Person(s) Responsible	Deadline
<ul style="list-style-type: none"> Doug Wright to make some changes to the recommendations. MCO to be changed to LME/MCO. 			
Conclusions			

8. Agenda Topic: SWOT Analysis **Presenter(s): Ken Schuesselin**

Discussion	<ul style="list-style-type: none"> Reviewed what the SWOT Analysis is and what he would like to use it for. Explained that we would be doing this annually to assist them in developing a strategic plan. 		
Conclusions			
Action Items		Person(s) Responsible	Deadline

<ul style="list-style-type: none"> Ken to compile the results of the survey. 	Ken Schuesselin	June 2016
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9. Agenda Topic: Vets handbook

Presenter(s): Ron Rau

Discussion	<ul style="list-style-type: none"> Passed out the handbook for the Veteran issues and concerns. Explained that there should be another one coming out in the next couple of months. Discussed the annual report that was put out by the Veteran's association - provides information concerning how the NC Veterans are doing. People in transition will be a focus. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Will provide the committee with the new handbook once it is released. 	Ron Rau and Stacey Harward	Once it is released.	

10: Agenda Topic: joint Legislator Oversight Committee

Presenter(s): Bonnie Foster

Discussion	<ul style="list-style-type: none"> Joint LOC meeting will be March 23, 2016 – 9:00 a.m. Room 544. Representative Dobson will be in attendance. Feels that someone from the SCFAC needs to be in attendance. Legal guardianship laws and the changes. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> 3rd Tuesday 7:00 - 8:30 p.m. this month. 	Bonnie Foster		

Meeting Adjourned: 2:55 p.m.

**Next Meeting: Wednesday, April 13, 2016 meeting will be held at the Healing Transitions
1251 Goode Street
Raleigh, NC 27603**