



State Consumer and Family Advisory Committee (SCFAC)

MEETING MINUTES

Date: May 11, 2016 **Time:** 9:00 a.m. – 3:00 p.m. **Location:** 801 Biggs Drive, Dorothea Dix Campus

MEETING CALLED BY			Ben Coggins, Vice-Chair		
TYPE OF MEETING			State Consumer and Family Advisory Committee (SCFAC)		
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Ben Coggins (Vice-Chair)	Partners Behavioral Health	<input checked="" type="checkbox"/>	Stacey Harward	Community Engagement & Empowerment Team	<input checked="" type="checkbox"/>
Wayne Petteway	Trillium Health Resources	<input checked="" type="checkbox"/>	Eric Fox	CE&E Team	<input checked="" type="checkbox"/>
Bonnie Foster	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>	Wes Rider	CE&E Team	<input checked="" type="checkbox"/>
Mark Long	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>	CJ (Chris) Lewis	CE&E Team	<input checked="" type="checkbox"/>
Doug Wright	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>	Suzanne Thompson	CE&E Supervisor	<input checked="" type="checkbox"/>
Bev Stone	Trillium Health Resources	<input checked="" type="checkbox"/>	Ken Scheusselin	Consumer Policy Advisor	<input checked="" type="checkbox"/>
John Duncan	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>			
Johnny Johnson	Trillium Health Resources	<input checked="" type="checkbox"/>			
Marie Britt	Eastpointe	<input checked="" type="checkbox"/>			
Deborah Page	Cardinal Innovations Healthcare	<input checked="" type="checkbox"/>			
Catreta Flowers	Trillium Health Resources	<input checked="" type="checkbox"/>	GUEST		
Ron Rau	Sandhills Center MH/DD/SAS	<input checked="" type="checkbox"/>	NAME	AFFILIATION	
Patty Schaeffer	Partners Behavioral Health	<input checked="" type="checkbox"/>	Renee Rader	Division of Medical Assistance	
Dennis Parnell	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>	Courtney Cantrell, PhD	Director – DMH/DD/SAS	
Mike Martin	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>			
Brandon Tankersley	Alliance Behavioral Healthcare	<input checked="" type="checkbox"/>			

1. Agenda topic: Welcome

Presenter(s): Ben Coggins, Vice-Chair

Discussion	<ul style="list-style-type: none"> • Welcomed everyone • Housekeeping items • Review of Agenda • Review of Minutes for approval 		
Conclusions	<ul style="list-style-type: none"> • Several changes to the Agenda. • Discussion on SCFAC minutes, Mike Martin questions follow-up on actions items from meetings, last meeting we had a guest that discussed his family issues and there has not been a report on progress. • Suzanne Thompson – Assured him that the information that the guest provided was passed on to appropriate staff and do to the nature of his concerns we are not allowed to provide any additional information on this matter. 		
Action Items	Person(s) Responsible	Deadline	

<p>9:35 a.m.</p> <p>1. Motion – Agenda approved with changes that have been discussed.</p> <p>2. Action items will be more clearly identified and follow up will be indicated on minutes as progress is made.</p> <p>3. Motion – To approve both sets of minutes – with Bonnie Foster’s changes to what she commented on.</p>	<p>Bonnie Foster 1st Ron Rau 2nd Unanimously approved Stacey Harward</p> <p>1st Ron Rau 2nd Deb Page Unanimously approved.</p>	<p>Ongoing</p> <p>Stacey Harward</p>
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2. Agenda topic: Update from the Statewide CFAC collaborative **Presenter(s):** Ben Coggins, Catreta Flowers, & Doug Wright

<p>Discussion</p>	<ul style="list-style-type: none"> • Catreta Flowers – Commented on the statewide CFAC Collaborative – Great meeting. Secretary Brajer was very engaging, highly involved with the CFACs and very visible, the local CFACs also had time to network and communicate with each other which allowed future merging groups to meet with no stress. Smoky did a wonderful job at planning and providing a great spot for the meeting. • Doug Wright – Thanked Smoky for doing such a wonderful job hosting the meeting. Very pleased that they encouraged the Local CFACs to bring information from each of their areas and LME/MCOs. – C3356 (Crisis Facility) in Asheville is a very nice facility. Encourages everyone who goes to Asheville to call and see if they can get a tour. • John Duncan – Would like to have some sort of reduce Stigma campaign within the system and educate people and the Governor’s Task force. • Bonnie Foster – Stated that with changes that are occurring in legislations we need to pay attention to the Legislators who are choosing not to vote and/or not voting on anything it is an election year. • Ben Coggins – The Statewide collaborative should be driven by the actual Local CFAC’s, we should possible address this on the State to Local call and discuss the possibility of having all MCO (when there are 4) to join together and have the meeting in a central location. • Suzanne Thompson – Stated that they needed to work collaboratively, possibly have a committee formed of 4 members from each CFAC/LME-MCO area. Where they share the bill for the meeting and it be a combined event. • Patty Schaeffer – Stated that we could do a hotel search and see who would be willing to provide them with the best rate for the room and hotel rooms and possibly have something planned for 2 days instead of just one. That way the CFACs will have more time to meet and greet each other. 	
<p>Conclusions</p>		
<p>Action Items</p>	<p>Person(s) Responsible</p>	<p>Deadline</p>
<ul style="list-style-type: none"> • State to Local call – place the collaborative meeting on the agenda to discuss future meetings. 	<p>Ben Coggins</p>	<p>Ongoing</p>

3. Agenda topic: Dr. Courtney Cantrell PhD **Presenter(s):** Dr. Courtney Cantrell PhD

<p>Discussion</p>	<ul style="list-style-type: none"> • Reviewed programs that are being working on at this time. • Facility based Crisis Funding 16 beds. – There are 4 different sites that have been provided the grant on this- Smoky, CenterPoint – April, Eastpointe – October, Cardinal Innovations – May 2016 ground breaking. This will increase the Crisis beds across the state by 60 beds. • Updates on new definitions that will provide time limited case management to adults and children – this is dependent on the Governor’s budget proposal. • \$225,000 for paramedic EMS programs – 10-12 mini grants for other providers, not the ER. • \$3 million for emergency housing 250-280 units, State will be the master lease – 120 days out of ER boarding. • \$9 million for Opioid Treatment. • \$5 Million of Drug courts – Fayetteville has a program at this time – 3-5 more to develop. • \$50 Million – \$8.8 million onetime use for Mental Health First Aide – needing to increase this. Increase the training for decreasing Stigma –this has been gotten from the Dix Trust fund. • ADATCS will remain they are just going to fall up under the LME/MCOs. • Ron Rau – Asked a question concerning the Fund balance and the effect that it will have on services when the LME/MCO’s – \$153 million dollar cut this year – Dr. Cantrell – Stated that Reinvestment initiatives will be cut not services.
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	<ul style="list-style-type: none"> Marie Britt – The Facility based Crisis centers – “We are going to need more trained and educated people – employment force is not there yet. Need to encourage the LME/MCO’s providers to take Medicaid. Doug Wright Consumer/Peer operated mental health organizations – Need to build the infrastructure – training needs to be improved- leadership academy MH side. WRAP training efforts should be increased.
Conclusions	
Action Items	

4. **Agenda topic:** Public comment – None

Presenter(s): Ben Coggins

5. **Agenda topic:** SWOT Draft

Presenter(s): Ken Schuesselin

Discussion	Reviewed the SWOT Analysis.
Conclusions	<ul style="list-style-type: none"> Increase technology. Increase engagement with quality improvement. Increase engagement with DHHS and General Assembly. Improve interaction with and provide technical assistance to the Local CFACs. Marie Britt – Stated that we need to be at the table, more upfront, and proactive. Ben Coggins – Clients rights need to be a higher priority – speaking for Nancy Carey’s cause. Doug Wright – SWOT is just a framework – need to take time to develop a detailed plan we should look at it again in July with new members.
Action Items	

6. **Agenda topic:** Annual Report - 11:10 a.m. - 12:00 noon

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> Ben Coggins – Discussed the components of the report. Apologized that at this time they did not have a rough draft but Kurtis is working on it. Ben Coggins – Advised the sub-committees to get to gather and discuss their selection on the Annual report and make sure that they have submitted their reports to Kurtis. 						
Conclusions	<ul style="list-style-type: none"> Draft of the Annual report will be provided prior to the meeting in June. 						
Action Items							
<ul style="list-style-type: none"> Sub-committees to submit reports to Kurtis for the Annual report. Draft to be emailed to committee first week of June. 	<table border="1"> <tr> <td>Person(s) Responsible</td> <td>Deadline</td> </tr> <tr> <td>Sub-committee chairs</td> <td>5/31/16</td> </tr> <tr> <td>Kurtis Taylor</td> <td>6/16</td> </tr> </table>	Person(s) Responsible	Deadline	Sub-committee chairs	5/31/16	Kurtis Taylor	6/16
Person(s) Responsible	Deadline						
Sub-committee chairs	5/31/16						
Kurtis Taylor	6/16						

7. **Agenda topic:** Open Comment

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> Marie Britt – What will local CFACS look like in the Future? It is time to be proactive so that we (CFACs) can provide the powers that be an idea of what we would like to look like moving forward. Wayne Petteway – What is the SCFAC budget? Suzanne Thompson – The State CFAC does not have a budget – each meeting cost the division around \$3000. The Division pays but there is not a set budget for this committee. Doug Wright – Local CFAC need to communicate with each other – what do they want the LCFAC to look like once the mergers take place? Mark Long – Reviewed his letter to Secretary Brajer. 2:30 p.m. – Wayne Petteway – Could we invite Leza Wainwright to come to the June 8th meeting? 				
Conclusions					
Action Items					
<ul style="list-style-type: none"> Marie Britt – Both local and State CFACs need to be proactive and decide on how they want to look as the mergers move forward. Wayne Petteway – To invite Leza Wainwright to the June 8th meeting. 	<table border="1"> <tr> <td>Person(s) Responsible</td> <td>Deadline</td> </tr> <tr> <td>SCFAC for them LCFACs for each one Wayne Petteway</td> <td>5/31/16</td> </tr> </table>	Person(s) Responsible	Deadline	SCFAC for them LCFACs for each one Wayne Petteway	5/31/16
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8. Agenda topic: DMA Update

Presenter(s): Renee Rader

Discussion	<ul style="list-style-type: none"> • Questions on Care Coordination for I/DD are being followed up on: • TBI Waiver submitted to CMS – (they have acknowledged receipt of it) – it is possible that we could not hear anything from CMS for up to a year. • NC Innovations waiver amendments awaiting approval from CMS – start date has been moved to 11/1/16. • DMA working with LME/MCO for the next 4 months in anticipation of changes. • DMA will have work groups to discuss services for individuals with Autism spectrum disorders headed up by Kenneth Parall. • LME/MCO mergers: 7/1 Cardinal & CenterPoint 1st to merge. They are having weekly readiness reviews with all parts of the organization. • Mercer will be assisting with mergers. • 9/30/16 all other mergers should have their plans in to the Secretary by this date. • Warning given concerning CMS approval for the Innovations Amendment – need to prepare for a change in thinking. • Gaps and Needs analyses done April 1st – geo mapping. Survey providers and beneficiaries is there enough capacity – 30 minutes/30 miles in some areas, in rural communities there is a 45 minute/45mile radius – Choice of 2 providers, LME/MCO can ask for exception on specialty services. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • Mike Martin – Asked about out of network providers – limitations providers just sending clients to other counties. • Marie Britt – Questioned the size of the territory that providers will be covering once the mergers take place – will this be looked at and possibly minimized. • Will there be a standardization for providers once the LME/MCO's are down to 4, so that they are not having to go from one to another to get certified and how they get paid? 	Renee Rader	6/8/16	

9. Agenda topic: Updates from Sub-committees'

Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Sub-committee's provided update. 		
Conclusions	<p style="text-align: center;"><u>Service & Budget Gaps</u> – Bonnie Foster.</p> <ul style="list-style-type: none"> • Budget, state service plan, quality improvement, what can SCFAC do to improve effectiveness, recommendations on the State Plan? Comment on Gaps and Needs, survey sent out through Anna Cunningham – waiting results. <p style="text-align: center;"><u>Self-determination and Recovery</u> – Brandon Tankersley.</p> <ul style="list-style-type: none"> • Meet on the 2nd Tuesday, many ideas and proposals discussed need to decide as a committee what to select. <p style="text-align: center;"><u>Vets</u> – Ron Rau</p> <ul style="list-style-type: none"> • Will be sending report to Kurtis, Governors working group, VA publications, people in transitions, Greater Fort Bragg area how well are they doing? Narrow the focus in order to target the population. <p style="text-align: center;"><u>State to Local CFAC Conference Call</u> – Ben Coggins</p> <ul style="list-style-type: none"> • Will be discussing with the committee the concept of central locations for the collaborative meeting and the 4 LME/MCOs sponsor it together. Call seems to be going well receiving great feedback from the group. 		
Action Items	Person(s) Responsible	Deadline	

10. Agenda topic: DMA Spread Sheet

Presenter(s): Mike Martin

Discussion	<ul style="list-style-type: none"> • Discussion concerning the DMA Spread Sheet that had been requested in a prior meeting. • Mike Martin – Had several concerns regarding what was presented. 		
Conclusions	<ul style="list-style-type: none"> • Smoky, Sandhills, and Eastpointe – report 0 committed funds. • Eastpointe 25% and Smoky 38% Assigned Only: ones assigned. • Restricted 12-25% range. • Unassigned: Sandhills – Double the amount of the other MCOs range 22% – 84% average is 42%. • We need to develop some questions. • What is increased in statutes and Prepaid? 1% – 18% – Cardinal and Alliance run in the 18% range. • The salary ranges for each of the LME/MCOs – CEO, CFO, COD, and Chief Medical Director, what the Boards are getting paid. • <u>2:17 p.m.</u> – Brandon Tankersley – CCBHC – Mary Hooper – \$969 million fund balances, from this fiscal year’s 9 month report out <reports are direct from DMA> Promise of Managed Care Intent – Reinvestment plans will be impacted with the cuts. 		
Action Items	Person(s) Responsible	Deadline	

11. Agenda topic: Nominating Committee

Presenter(s): Bonnie Foster

Discussion	<ul style="list-style-type: none"> • Bonnie Foster – Presented the candidates that will be nominated for the Chair and vice Chair of the committee. 		
Conclusions	<ul style="list-style-type: none"> • Kurtis Taylor and Ben Coggins – Have been nominated for the positions of Chair and vice chair. • June 8th meeting voting will occur and at this time if anyone else would like to add their names to the ballot they will have the opportunity to do that. 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> • Voting will occur on June 8th at the SCFAC meeting. 	Bonnie Foster	6/8/16	

Meeting Adjourned: 2:55 p.m.

Next Meeting: June 8, 2016