

# RESULTS OF THE 2014 END OF YEAR SURVEY OF CIT PROGRAMS IN NORTH CAROLINA: A SUMMARY

## Introduction

Since 2008, annual end-of-year surveys of North Carolina's Crisis Intervention Teams (CIT) have been conducted to measure progress in expanding CIT throughout our state. Respondents to the 2014 End of Year survey were asked to provide the names of law enforcement agencies participating in their local CIT program, the number of CIT law enforcement officers their program trained by January 1, 2015, the number of telecommunicators or dispatchers that had received CIT training by that date, and others who had received CIT training.

## Results

Our 2014 end-of-year survey of North Carolina's CIT programs yielded the following results:

- Total number of NC law enforcement officers CIT certified by 1/1/ 2015: **7,004**
- Number of NC law enforcement agencies participating in CIT by 1/1/2015: **352**
- Total number of telecommunicators (dispatchers) CIT-trained by 1/1/2015: **755**
- Total number of private security officers CIT-trained by 1/1/2015: **127**
- Total number of fire fighters, EMTs and paramedics CIT-trained by 1/1/2015: **399**
- Total number of others<sup>1</sup> who have received CIT training by 1/1/2015: **158**

An additional **1,094** CIT officers became CIT certified in calendar year 2014, resulting in a **19%** increase from the previous year, and an additional **21** law enforcement agencies began participating in a CIT program in North Carolina in 2014 – a **6%** increase from the previous year.

There are approximately 13,063 police officers and 8,080 sheriff's deputies in North Carolina, for a total of 21,143 law enforcement officers in the state<sup>2</sup>. Based on these statistics, the proportion of all North Carolina law enforcement officers that were CIT certified by January 1, 2015 was more than **33%**.

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<sup>1</sup> Others include magistrates, probation officers, North Carolina State Bureau of Investigation (SBI) officers, National Park Service officers, community college staff, department of social services staff, hospital staff, peer specialists, domestic violence shelter staff, victim's assistance staff, LME board members, animal control officers, provost marshals, officers from police departments in neighboring states, and military police from the following bases: Ft. Bragg, Camp LeJeune, Pope Air Force Base, and Seymour Johnson Air Force Base.

<sup>2</sup> Statistics obtained in 2015 from the North Carolina Dept. of Justice, Training and Standards Division, and include only full time, sworn officers and deputies.

**The results of the 2014 End of Year CIT Survey yielded the following results per LME / MCO. The choice was made to report results for each legacy LME within each current LME / MCO, to allow for easier comparisons with results from previous years' surveys.**

***ALLIANCE LME / MCO - Serving Cumberland, Durham, Johnston, and Wake counties, has 1,772 CIT-trained law enforcement officers and 226 CIT-trained telecommunicators.***

***There are a total of 794 law enforcement officers in the Cumberland LME\*, and 429 of those officers (54%) from the following agencies have been CIT trained:***

1. Cape Fear Valley Medical Center Police Department
2. Cumberland County Sheriff's Office
3. Department of the Army – Civilian Police
4. Fayetteville Police Department
5. Fayetteville VA Medical Center Police Department
6. Hope Mills Police Department
7. Methodist University Police Department
8. Pope Air Force Base Military Police
9. Spring Lake Police Department

***There are a total of 765 law enforcement officers in the Durham legacy area, and 448 of those officers (59%) from the following agencies have been CIT trained:***

1. Duke University Police Department
2. Durham Police Department
3. Durham County Sheriff's Office
4. Durham Tech Community College
5. Duke University Police Department
6. Durham Veteran's Administration Police Department
7. NC Central University Campus Police Department

***There are a total of 262 law enforcement officers in the Johnston LME\*, and 35 of those officers (13%) from the following agencies have been CIT trained:***

1. Benson Police Department
2. Clayton Police Department
3. Johnston County Sheriff's Office
4. Princeton Police Department
5. Selma Police Department
6. Smithfield Police Department

***There are a total of 1,706 law enforcement officers in the Wake legacy area, and 860 of those officers (50%) from the following agencies have been CIT trained:***

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\* Cumberland and Johnston LMEs are not considered "legacy areas" as they have not merged, but have entered into an inter-local agreement with Alliance LME / MCO.

1. Apex Police Department
2. Cary Police Department
3. Fuquay-Varina Police Department
4. Garner Police Department
5. Holly Springs Police Department
6. Knightdale Police Department
7. Morrisville Police Department
8. NC General Assembly Police Department
9. NC State University Police Department
10. Raleigh Police Department
11. RDU Airport Police Department
12. Rolesville Police Department
13. SAS Police Department
14. State Capitol Police Department
15. UNC – Wakebrook Police Department
16. Wake County Sheriff’s Office
17. Wake Forest Police Department
18. Wake Tech Police Department
19. Wendell Police Department
20. Zebulon Police Department

***CARDINAL INNOVATIONS HEALTHCARE SOLUTIONS LME / MCO - serving Alamance, Cabarrus, Caswell, Chatham, Davidson, Franklin, Granville, Halifax, Mecklenburg, Orange, Person, Rowan, Stanly, Union, Vance, and Warren counties, has 1,751 CIT-trained law enforcement officers, and 186 CIT-trained telecommunicators.***

***There are a total of 266 law enforcement officers in the Alamance-Caswell legacy area, and 95 of those officers (36%) from the following agencies have been CIT trained:***

1. Alamance County Sheriff’s Office
2. Burlington Police Department
3. Caswell County Sheriff’s Office
4. Elon Police Department
5. Elon University Police Department
6. Gibsonville Police Department
7. Graham Police Department
8. Haw River Police Department
9. Lankford Security
10. Mebane Police Department

***There are a total of 486 law enforcement officers in Five County legacy area, and 178 of those officers (37%) from the following agencies have been CIT trained:***

1. Bunn Police Department.
2. Butner Public Safety Department
3. Creedmoor Police Department
4. Enfield Police Department
5. Franklin County. Sheriff’s Office
6. Franklinton Police Department
7. Granville County Sheriff’s Office

8. Halifax County Sheriff's Office
9. Henderson Police Department.
10. Littleton Police Department
11. Louisburg Police Department
12. Norlina Police Department
13. Oxford Police Department.
14. Roanoke Rapids Police Department.
15. Stoval Police Department
16. Vance County Sheriffs Office
17. Warren County Sheriff's Office
18. Warrenton Police Department
19. Weldon Police Department

***There are a total of 2,437 law enforcement officers in the Mecklenburg legacy area, and 702 of those officers (29%) from the following agencies have been CIT trained:***

1. Charlotte-Mecklenburg Police Department
2. Cornelius Police Department
3. Davidson College Police Department
4. Huntersville Police Department
5. Matthews Police Department
6. Mecklenburg County Sheriff's Office
7. Mint Hill Police Department
8. Pine hill Police Department
9. UNC – Charlotte Campus Police Department
10. Veteran's Administration Police Department

***There are a total of 518 law enforcement officers in the OPC legacy area, and 189 of those officers (37%) from the following agencies have been CIT trained:***

1. Carrboro Police Department
2. Chapel Hill Police Department
3. Chatham County Sheriff's Office
4. Durham Tech Public Safety
5. Hillsborough Police Department
6. Orange County Sheriff's Office
7. Pittsboro Police Department
8. Roxboro Police Department
9. UNC – Chapel Hill Public Safety

***There are a total of 1,339 law enforcement officers in the PBH legacy area, and 587 of those officers (44%) from the following agencies have been CIT trained:***

1. Albemarle Police Department
2. Cabarrus County Sheriff's Office
3. China Grove Police Department
4. Concord Police Department
5. Davidson County Sheriff's Office
6. East Spencer Police Department
7. Granite Police Department
8. Kannapolis Police Department

9. Lexington Police Department
10. Marshville Police Department
11. Monroe Police Department
12. Rowan County Sheriff's Office
13. Salisbury Police Department
14. Salisbury V.A. Hospital Security
15. Spencer Police Department
16. Stalling Police Department
17. Stanly County Sheriff's Office
18. Thomasville Police Department
19. Union County Sheriff's Office
20. Wingate Police Department

***CENTERPOINT LME / MCO – serving Davie, Forsyth, Rockingham, and Stokes counties, has 541 CIT-trained law enforcement officers and 20 CIT-trained telecommunicators.***

***There are a total of 1,267 law enforcement officers in the CenterPoint legacy area, and 541 of those officers (43%) from the following agencies have been CIT trained:***

1. Eden Police Department
2. Forsyth Tech Community College Campus Police Department
3. Forsyth County Sheriff's Office
4. Kernersville Police Department
5. King Police Department
5. Madison Police Department
6. Mayodan Police Department
7. Mocksville Police Department
8. Reidsville Police Department
9. Rockingham County Sheriff's Office
10. Salem College Public Safety
11. Stokes County Sheriff's Office
12. Stoneville Police Department
13. Wake Forest University Campus Police Department
14. Winston-Salem Police Department
15. Winston-Salem State University Campus Police Department

***COASTAL CARE LME / MCO – serving Brunswick, Carteret, New Hanover, Onslow, and Pender counties, has 542 CIT-trained law enforcement officers and 52 CIT- trained telecommunicators.***

***There are a total of 450 law enforcement officers in the Onslow legacy area, and 102 of those officers (23%) from the following agencies have been CIT trained:***

1. Atlantic Beach Police Department
2. Bald Head Island Police Department
3. Burghaw Police Department
4. Carteret County Sheriff's Office
5. Ellis Airport Police Department
6. Emerald Isle Police Department
7. Holly Ridge Police Department
8. Jacksonville Police Department

9. Marine Corps Police / Provost Marshals
10. Morehead City Police Department
11. North Topsail Police Department
12. Northwest Police Department
13. Oak Island Police Department
14. Ocean Isle Police Department
15. Onslow County Sheriff's Office
16. Pine Knolls Shores Police Department
17. Richlands Police Department
18. Shallot Police Department
19. Sunset Beach Police Department
20. Swansboro Police Department

***There are a total of 1,040 law enforcement officers in the Southeastern Center legacy area, and 440 of those officers (42%) from the following agencies have been CIT trained:***

1. Boiling Springs Police Department
2. Brunswick County Sheriff's Office
3. Carolina Beach Police Department
4. Caswell Beach Police Department
5. Kure Beach Police Department
6. Leland Police Department
7. Navassa Police Department
8. New Hanover County Sheriff's Office
9. New Hanover Regional Medical Center Special Police
10. Pender County Sheriff's Department
11. Southern Shores Police Department
12. Southport Police Department
13. Surf City Police Department
14. University of North Carolina – Wilmington Police Department
15. Wilmington Police Department
16. Wrightsville Beach Police Department

***EAST CAROLINA BEHAVIORAL HEALTH LME / MCO – serving Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrell, and Washington counties, has 468 CIT-trained law enforcement officers, and 80 CIT-trained telecommunicators.***

***There are a total of 1,363 law enforcement officers in the East Carolina Behavioral Health legacy area, and 468 of those officers (34%) from the following agencies have been CIT trained:***

1. Ahoskie Police Department
2. Albemarle District Jail
3. Ayden Police Department
4. Beaufort County Sheriff's Office
5. Bethel Police Department
6. Camden County Sheriff's Office
7. Craven Regional Medical Center Security
8. Currituck County Sheriff's Office
9. Dare County Sheriff's Office

10. East Carolina University Police Department
11. Elizabeth City Police Department
12. Greenville Police Department
13. Havelock Police Department
14. Hertford County Sheriff's Office
15. Kill Devil Hills Police Department
16. Martin County Sheriff's Office
17. Pasquotank County Sheriff's Office
18. Pitt Community College Police Department
19. Pitt County Memorial Hospital (Vidant Hospital)
20. Pitt County Sheriff's Office
21. Princeville Police Department
22. Pungo District Hospital Police Department / Security
23. Tyrell County Sheriff's Office
24. V.A. – Greenville Police Department
25. Washington Police Department
26. Winterville Police Department
27. Woodland Police Department

***EASTPOINTE LME / MCO – serving Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, and Wilson counties, has 449 CIT- trained law enforcement officers, and 54 CIT-trained telecommunicators.***

***There are a total of 591 law enforcement officers in the Beacon legacy area, and 236 of those officers (40%) from the following agencies have been CIT trained:***

1. Bailey Police Department
2. Edgecombe County Sheriff's Department
3. Greene County Sheriff's Department
4. Middlesex Police Department
5. Nash County Sheriff's Office
6. Nashville Police Department
7. Pinetops Police Department
8. Princeville Police Department
9. Rocky Mount Police Department
10. Sharpsburg Police Department
11. Springhope Police Department
12. Stantonsburg Police Department
13. Tarboro Police Department
14. Whitakers Police Department
15. Wilson County Sheriff's Office
16. Wilson Police Department

***There are a total of 606 law enforcement officers in the Eastpointe legacy area, and 99 of those officers (16%) from the following agencies have been CIT trained:***

1. Cherry Hospital Police Department.
2. Clinton Police Department
3. Duplin County Sheriff's Office
4. Fremont Police Department
5. Goldsboro City Police Department

6. Kinston Police Department
7. Lenoir County Sheriff's Office
8. Sampson County Sheriff's Office
9. Wayne Community College Campus Police Department
10. Wayne County Sheriff's Office

***There are a total of 566 law enforcement officers in the Southeastern Regional legacy area, and 114 of those officers (20%) from the following agencies have been CIT trained:***

1. Bladen County Sheriff's Office
2. Bolton Police Department
3. Chadbourn Police Department
4. Columbus County Sheriff's Office
5. Elizabethtown Police Department
6. Fairmont Police Department
7. Laurinburg Police Department
8. Lumberton Police Department
9. Maxton Police Department
10. Red Springs Police Department
11. Robeson Community College Police Department
12. Robeson County Sheriff's Office
13. Tabor City Police Department
14. UNC – Pembroke Campus Police Department
15. Whiteville Police Department

***PARTNERS BEHAVIORAL HEALTH MANAGEMENT LME / MCO – serving Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, and Yadkin counties, has 455 CIT-trained law enforcement officers and 36 CIT-trained telecommunicators.***

***There are a total of 478 law enforcement officers in the Crossroads legacy area, and 169 of those officers (35%) from the following agencies have been CIT trained:***

1. Booneville Police Department
2. Dobson Police Department
3. Elkin Police Department
4. Iredell County Sheriff's Office
5. Jonesville Police Department
6. Mooresville Police Department
7. Mount Airy Police Dept
8. Northern Surry Hospital Security
9. Pilot Mountain Police Department
10. Statesville Police Department
11. Surry County Sheriff's Office
12. Troutman Police Department
13. Yadkinville Police Department
14. Yadkin County Sheriff's Office



***There are a total of 453 law enforcement officers in the Mental Health Partners legacy area, and 151 of those officers (33%) from the following agencies have been CIT trained:***

1. Brookford Police Department
2. Broughton State Hospital Police Department
3. Burke County Sheriffs Office
4. Catawba County Sheriffs Office
5. Catawba Police Department
6. Claremont Police Department
7. Conover Police Department
8. Drexel Public Safety
9. Hickory Police Department
10. Longview Police Department
11. Maiden Police Department
12. Morganton Public Safety
13. Newton Police Department
14. Valdese Public Safety

***There are a total of 894 law enforcement officers in the Pathways legacy area, and 135 of those officers (15%) from the following agencies have been CIT trained:***

1. Boiling Springs Police Department
2. Cherryville Police Department
3. Cleveland County Sheriff's Office
4. Cleveland Healthcare Police Department
5. Cramerton Police Department
6. Gastonia Police Department
7. Gaston County Police Department
8. Gardner-Webb University Police Department
9. Grover Police Department
10. Kings Mountain Police Department
11. Shelby Police Department
12. Spindale Police Department

***SANDHILLS LME / MCO – serving Anson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, and Richmond counties, has 476 CIT-trained law enforcement officers and 40 CIT - trained telecommunicators.***

***There are a total of 1,251 law enforcement officers in the Guilford legacy area, and 163 of those officers (13%) from the following agencies have been CIT trained:***

1. Greensboro Police Department
2. Guilford County Sheriff's Office
3. Guilford Tech Community College Police Department
4. High Point Police Department
5. NC A & T University Campus Police Department
6. UNC – Greensboro Campus Police Department

***There are a total of 1,163 law enforcement officers in the Sandhills legacy area, and 313 of those officers (27%) from the following agencies have been CIT trained:***

1. Aberdeen Police Department
2. Asheboro Police Department
3. Broadway Police Department
4. Cameron Police Department
5. Candor Police Department
6. Carthage Police Department
7. Dunn Police Department
8. First Health – Moore Regional Hospital Security
9. Fort Bragg (Dept. of the Army) Civilian Police Department
10. Hamlet Police Department
11. Harnett County Sheriff's Office
12. Hoke County Sheriff's Office
13. Laurinburg Police Department
14. Lee County Sheriff's Office
15. Liberty Police Department
16. Moore County Schools Police Department
17. Moore County Sheriff's Office
18. Montgomery County Sheriff's Office
19. Mount Gilead Police Department
20. Pinehurst Police Department
21. Raeford Police Department
22. Randleman Police Department
23. Randolph County Sheriff's Office
24. Richmond County Sheriff's Office
25. Sandford Police Department
26. Sandhills Community College Security
27. Southern Pines Police Department
28. Taylortown Police Department
29. Wadesboro Police Department

***SMOKY MOUNTAIN LME / MCO – serving Alleghany, Alexander, Ashe, Avery, Buncombe, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes and Yancey counties, has 551 CIT-trained law enforcement officers and 61 CIT-trained telecommunicators.***

***There are a total of 1,029 law enforcement officers in the Smoky Mountain Center legacy area, and 242 of those officers (23%) from the following agencies have been CIT trained:***

1. Alexander County Sheriff's Office
2. Appalachian State University
3. Appalachian Regional Health Care
4. Ashe County Sheriff's Office
5. Ashe County Hospital Security
6. Avery County Sheriff's Office
7. ASU Police Department
8. Banner Elk Police Department
9. Blue Ridge Community College Police Department
10. Boone Police Department
11. Caldwell County Sheriff's Office

12. Cherokee County Sheriff's Office
13. Cherokee Indian Police Department
14. Clay County Sheriff's Office
15. Clyde Police Department
16. Franklin Police Department
17. Graham County Sheriff's Office
18. Granite Falls Police Department
19. Haywood County Sheriff's Office
20. Hudson Police Department
21. Land Harbor Police Department
22. Lenoir Police Department
23. Macon County Sheriff's Office
24. Maggie Valley Police Department
25. Marion Police Department
26. McDowell County Sheriff's Office
27. Mitchell County Sheriff's Office
28. Murphy Police Department
29. National Park Service Police Department
30. North Wilksboro Police Department
31. Old Fort Police Department
32. Watauga County Sheriff's Office
33. Waynesville Police Department
34. Western Carolina University (WCU) Police Department
35. Wilkesboro Police Department
36. Wilkes County Sheriff's Office
37. Yancey County Sheriff's Office

***There are a total of 995 law enforcement officers in the Western Highlands legacy area, and 309 of those officers (31%) from the following agencies have been CIT trained:***

1. Asheville Police Department
2. A.B. Tech. Campus Police Department
3. Brevard Police Department
4. Buncombe County Sheriff's Office
5. Columbus Police Department
6. Fletcher Police Department
7. Henderson County Sheriff's Office
8. Hendersonville Police Department
9. Laurel Park Police Department
10. Polk County Sheriff's Office
11. Rutherford County Sheriff's Office
12. Spindale Police Department
13. Transylvania County Sheriff's Office
14. Tryon Police Department
15. UNC – Asheville Campus Police

### **Summary**

Although great progress has been made in disseminating CIT throughout the state, much remains to be done. Penetration of CIT in law enforcement agencies remains uneven; with some agencies having sufficient numbers of CIT trained officers, and other agencies having few or no CIT trained officers. There are no CIT officers in 12 of our 100 counties – although law enforcement agencies in three more counties that didn't have a CIT program in 2013 began participating in CIT in 2014. Also, many agencies participating in CIT have yet to establish protocols, implement procedures, or provide training to telecommunicators to assure that CIT officers are dispatched on all “mental disturbance” calls. Furthermore, the ability of local mental health systems to provide a drop off capacity and a quick turnaround for law enforcement varies greatly throughout the state, though the recent funding of Behavioral Health Urgent Care Centers in Asheville, Winston-Salem, Lumberton, and Charlotte may help rectify this problem in these communities, once these facilities are developed.

Also, CIT has begun to expand into other arenas, and especially in training Emergency Medical Services (EMS) and Fire Department personnel - 106 EMS staff / fire fighters completed CIT training in 2014.

Measuring progress in these areas requires the consistent collection of data on penetration rates of CIT for each law enforcement agency, on numbers of telecommunicators trained in each area, and EMS and fire fighters. These data are only beginning to be collected, but are now are reported on the survey forms submitted by each LME. Data is also needed on turnaround times for law enforcement when bringing people to treatment. Persons interested in obtaining technical assistance for establishing a process to collect these data should contact Dr. Kurtz at the phone number or email address listed below.

As CIT programs in North Carolina mature and expand, we hope that their local data collection efforts mature and expand with them, enabling us to provide a more complete and useful North Carolina CIT end-of-year report.

Questions about these survey results should be addressed to Bob Kurtz, Ph.D., by telephone at 919 / 715-2771 or via email at [bob.kurtz@dhhs.nc.gov](mailto:bob.kurtz@dhhs.nc.gov).