

## Appendix E

### LME/MCO Request for Exception(s) from Provider Access and Choice Standards

LME/MCO \_\_\_\_\_ Date submitted \_\_\_\_\_

LME/MCO Contact person \_\_\_\_\_ Title \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

**Instructions:** Complete this form to request an exception for services that do not meet access and choice standards. Submit the form and any accompanying materials by email to the LME/MCO's DMA Contract Manager and DMH/DD/SAS LME/MCO Liaison.

Put a check mark in the box to indicate the funding source(s) for services in this request.

Services and Access and Choice Standards for Medicaid (DMA) and State-Funded (DMH/DD/SAS) Services	Medicaid	State-Funded
<b>Outpatient Services.</b> Medicaid & State-funded standard: 100% have a choice of two providers within 30/45 miles of their residences.		
<b>Location-Based Services.</b> Medicaid standard: 100% have a choice of two providers for each service within 30/45 miles of residence. State-funded standard: 100% have access to one provider for each service within 30/45 miles of residence.		
Psychosocial Rehabilitation		
Child and Adolescent Day Treatment		
SA Comprehensive Outpatient Treatment Program		
SA Intensive Outpatient Program		
Opioid Treatment		
Day Supports		
<b>Community/Mobile Services</b> Medicaid standard: 100% have a choice of two providers for each service within catchment area. State-funded standard: 100% have access to one provider for each service within the catchment area.		
Assertive Community Treatment Team		
Community Support Team		
Intensive In-Home		
Mobile Crisis		
Multi-Systemic Therapy		
(b)(3) MH Supported Employment Services		
(b)(3) I/DD Supported Employment Services		
(b)(3) Wavier Community Guide		
(b)(3) Waiver Individual Support (Personal Care)		
(b)(3) Waiver Peer Support		
(b)(3) Wavier Respite		
I/DD Supported Employment Services (non-Medicaid-funded)		
Long-term Vocational Supports (non-Medicaid-funded)		
I/DD Non-Medicaid-funded Personal Care Services		
I/DD Non-Medicaid-funded Respite Hourly Services not in a licensed facility		
Developmental Therapies (Non-Medicaid)		
MH/SA Supported Employment Services (IPS-SE) (State-funded)		

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Developmental Services (State-funded)		
<b>Crisis Services</b> – Medicaid and State-funded standards: 100% have access to at least one provider for each crisis service within the catchment area.		
Facility-Based Crisis - adults		
Facility-Based Respite		
Detoxification (non-hospital)		
<b>Inpatient Services</b> – Medicaid and State-funded standards: 100% have access to at least one provider for each service within the catchment area		
Inpatient Hospital- Adult		
Inpatient Hospital-Adolescent/ Child		
<b>Specialized Services</b> Medicaid and State-funded standards: 100% have access to at least one provider for each service.		
Partial Hospitalization		
MH Group Homes		
Psychiatric Residential Treatment Facility		
Residential Treatment Level 1		
Residential Treatment Level 2: Therapeutic Foster Care		
Residential Treatment Level 2: other than Therapeutic Foster Care		
Residential Treatment Level 3		
Residential Treatment Level 4		
Child MH Out-of-home respite		
SA Non-Medical Community Residential Treatment		
SA Medically Monitored Community Residential Treatment		
SA Halfway Houses		
I/DD Out-of-home respite (non-Medicaid-funded)		
I/DD Facility-based respite (non-Medicaid-funded)		
I/DD Supported Living (non-Medicaid-funded)		
(b)(3) I/DD Out-of-home respite		
(b)(3) I/DD Facility-based respite		
(b)(3) I/DD Residential supports		
Intermediate Care Facility/IDD		
<b>C-Waiver Services</b> – Medicaid choice of two providers		
Community Living and Supports		
Community Navigator		
Community Navigator Training for Employer of Record		
Community Networking		
Crisis Behavioral Consultation		
In Home Intensive		
In Home Skill Building		
Personal Care		
Crisis Consultation		

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Services and Access and Choice Standards for Medicaid (DMA) and State-Funded (DMH/DD/SAS) Services	Medicaid	State-Funded
Crisis Intervention & Stabilization Supports		
Residential Supports 1		
Residential Supports 2		
Residential Supports 3		
Residential Supports 4		
Respite Care - Community		
Respite Care Nursing – LPN & RN		
Supported Employment		
Supported Employment – Long Term Follow-up		
Supported Living		
<b>C-Waiver Services – Medicaid access to at least one provider</b>		
Day Supports		
Out of Home Crisis		
Respite Care - Community Facility		
Financial Supports		
Specialized Consultative Services (at least one provider of one of multiple services)		

**Complete the following items for each service in the request:**

1. As of the date of this request, the number of providers of the service under contract to LME/MCO for this service.
2. As of the date of this request, the number of individuals receiving the service.
3. As of the date of this request, the number of individuals in need of the service.
4. Reason(s) why the access and choice standard(s) cannot be met.
5. Is this a new request or have you previously requested an exception for this service? If applicable, give the date of the previous request.
6. For a service that does not meet its access standard, describe plans for how the LME/MCO will meet an individual’s need for access to the service.
7. For a service that does not meet its provider choice standard, describe plans for how the LME/MCO will offer choice of providers to an individual who needs the service.
8. What is the expected ending date of this exception? (Exceptions may not exceed one year.)