



State Consumer & Family Advisory Committee (SCFAC)

MEETING

Date: January 10, 2018 **Time:** 9:00 a.m. - 3:00 p.m. **Location:** Dix Campus – Ashby Building

MEETING CALLED BY		SCFAC Chairperson Ben Coggins			
TYPE OF MEETING		STATE CFAC			
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Ben Coggins	Chairperson	<input checked="" type="checkbox"/>	Stacey Harward	NC DHHS DMH DD SAS CE&E Team	<input checked="" type="checkbox"/>
Benita Purcell	Cardinal Vice-Chair	<input checked="" type="checkbox"/>	CJ Lewis	NC DHHS DMH DD SAS CE&E Team	<input checked="" type="checkbox"/>
Bonnie Foster	Cardinal	<input type="checkbox"/>	Suzanne Thompson	NC DHHS DMH DD SAS CE&E Team Supervisor	<input checked="" type="checkbox"/>
Martha Brock	Alliance	<input checked="" type="checkbox"/>	Ken Schuesselin	NC DHHS DMH DD SAS Consumer Policy Advisor	<input checked="" type="checkbox"/>
Lori Richardson	Sandhills	<input checked="" type="checkbox"/>	Mark Benton	Deputy Secretary NC DHHS	<input checked="" type="checkbox"/>
Patty Schaeffer	Partners	<input checked="" type="checkbox"/>	Christopher Lewis	CE&E Team NC DHHS DMH DD SAS	<input checked="" type="checkbox"/>
Wayne Petteway	Trillium	<input checked="" type="checkbox"/>	Dr. Mandy Cohen	Secretary of DHHS	<input checked="" type="checkbox"/>
Kurtis Taylor	Alliance	<input checked="" type="checkbox"/>	Wes Rider	DMH DD SAS CE&E Team	<input checked="" type="checkbox"/>
Deborah Page	Cardinal	<input checked="" type="checkbox"/>	Brandon Rollins	DMH DD SAS Special Projects	<input checked="" type="checkbox"/>
John Duncan	Cardinal	<input checked="" type="checkbox"/>			
Mark Fuhrmann	Partners	<input checked="" type="checkbox"/>			
Jonathan Ellis	Trillium	<input checked="" type="checkbox"/> <i>via phone</i>	GUESTS		
Bev Stone	Trillium	<input checked="" type="checkbox"/>	NAME	AFFILIATION	
Ron Rau	Sandhills	<input checked="" type="checkbox"/>			
Brandon Tankersley	Alliance	<input type="checkbox"/>			
Catreta Flowers	Trillium	<input checked="" type="checkbox"/>			
Pat McGinnis	VAYA	<input checked="" type="checkbox"/>			
Kenneth Brown	Alliance	<input checked="" type="checkbox"/>			

1. Agenda topic: Welcome **Presenter(s):** Ben Coggins

Discussion	<ul style="list-style-type: none"> Opened the meeting at 9:00 AM. Welcomed everyone to the meeting. Reviewed the basic housekeeping items.
Conclusions	

2. Agenda topic: Approval of agenda **Presenter: Ben Coggins**

Discussion	<ul style="list-style-type: none"> The agenda was amended to allow time for Dr. Mandy Cohen to address and converse with the committee. 				
Conclusions	Agenda approved by consensus with revisions noted.				
Action Items	<table border="1"> <thead> <tr> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Person(s) Responsible	Deadline		
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3. Agenda topic: DHHS Secretary **Presenter: Secretary Dr. Mandy Cohen**

Discussion	<ul style="list-style-type: none"> Secretary Dr. Mandy Cohen and Deputy Secretary Dr. Mark Benton addressed the SCFAC. Dr. Cohen gave a brief update on the ongoing work of the Division and then engaged the committee in a discussion on numerous topics, including accountability of public dollars in a managed care environment. Mark Benton asked the SCFAC members for input on how to increase the voice of people who are consumers of MH/DD/SA services. Mark Benton indicated he would like to regularly attend future SCFAC meetings. 				
Conclusions					
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4. Agenda topic: Presentation **Presenter: D. Brad Riley, Sheriff of Cabarrus County**

Discussion	The Sheriff introduced himself. Stated he was a firm believer that consumer input is vital to improving communities. Engaged in dialogue with the committee regarding ways that Cabarrus County is addressing the opioid epidemic and mental health issues in the community. He spoke about the “brokenness of the mental health system”. He shared he had written a letter to the Governor years ago when services first began to be privatized, stating his concerns that many people would fall through the cracks. Understaffing of jails makes it very difficult to provide adequate services to people who have been incarcerated.				
Conclusions					
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5. Agenda topic: Presentation on Hope Haven **Presenter(s): Alice R. Hardison**

Discussion	Ms. Alice R. Harrison presented on the work of Hope Haven, Inc. of Charlotte NC. Ms. Harrison provided copies of her PowerPoint presentation to the members and guests. There was much discussion regarding substance use treatment needs in NC.				
Conclusions					
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6. Agenda topic: DMH/DD/SAS Update

Presenter: Lisa Haire

Discussion	<p>Ms. Haire provided updates on the work of the Division including:</p> <ul style="list-style-type: none"> • She announced that the CSRS, which is the pharmacy surveillance system, is now up and running. We are now sharing data with seven other states so that we may determine if a person filling a opioid prescription in this state has filled prescriptions in other participating states. • DMH contracts with hospitals are being developed. • Pilot Case Management Program out of Vaya data is being gathered and preliminary data is looking good. Very hopeful this pilot will generate some momentum. • SAMHSA review in September reviewed all five of the Block Grants. NC did really well. We have not yet received the report, but in the exit review SAMHSA highlighted several programs that were exemplary. • One SAMHSA recommendation is that the state streamline the existing funding stream. • Behavioral Health Strategic Plan is being developed; deadline has been extended to provide the plan to the NCGA within 30 days. • DMH reorganization. I/DD TBI Team Lead has been hired. There are now distinct sections for the three service categories (MH/DD/SAS). Walt Caison Adult Mental Health, Dee Dee Severino SAS, Maya Lewis I/DD TBI. • New online platform launched to identify and access available beds in public and private behavioral health facilities including facility based crisis, detox units, mental hospitals, etc. • Some discussion including concerns of members regarding limits of individual Medicaid inpatient payments and workforce development issues in state facilities. Ms. Haire suggested the SCFAC invite a representative from DOSHF to address the workforce development issues in more detail. 		
Conclusions			
Action Items:		Person(s) Responsible	Deadline

7. Agenda topic: Review of December Minutes

Presenter(s):

Discussion	<p>Minutes of December 13 meeting minutes were reviewed. Revisions were requested to the following:</p> <ul style="list-style-type: none"> • Page 1 - <i>NC News</i> should be changed to <i>NC Health News.org</i>. • Page 2 should be changed to NC Association of County Commissioners rather than NC Coalition. <p>December 20th Conference Call minutes:</p> <ul style="list-style-type: none"> • Page 2 near the top <i>NC Health</i> should be <i>NC Healthnews.org</i>. • Page 3 - LFA should be spelled out as <i>Leadership Fellowship Academy</i>. "Consumer run businesses" should be revised to say "nonprofit, business and or service organization". • Pat McGinnis made a motion to approve the minutes as revised. Ron Rau seconded the motion. The minutes were approved with the revisions discussed. 		
Conclusions			
Action Items:		Person(s) Responsible: Stacey Harward	Deadline

8. Agenda topic: Announcements

Presenter: Ben Coggins

Discussion	<ul style="list-style-type: none"> • Benita recognized Patti Shafer as a recipient of <i>the NC One in Community Recovery Champion</i> award at the annual recovery conference.
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	<ul style="list-style-type: none"> • Bev Stone shared some challenges that the Carteret County Recovery Center has recently experienced with frozen and broken water pipes and reported that they should be back up and running tomorrow. • Martha Brock noted that Legislators are in town and urged all members to consider calling their Senator and House members and invite them to a SCFAC meeting. 				
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9. Agenda topic: DMA Update Presenter(s): LeJay Parker

Discussion	<ul style="list-style-type: none"> • LeJay Parker provided an update from DMA. • NC Health Choice (CHIP) is fully funded until March 2018. DHHS is developing a contingency plan if the CHIP funding is not renewed. • Greg Danial's from DMA is now facilitating the Department Waiver Advisory Committee meetings. The meeting format is being revamped. He invited all SCFAC members and guests to attend the next meeting on January 17th and February 27th. • There was some discussion about increasing attendance at the DWAC meetings. • External Audit Reviews are being conducted. The last one will be conducted at Cardinal during the month of February. • Martha Brock asked about the TCLI lawsuit. Greg Danial's shared that the work is ongoing. Mr. Danial's stated that Kathy Nichols with DMH is the subject matter expert and the point person for the Department on this project. 				
Conclusions					
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10. Agenda topic: Advisory Letters from the SCFAC Presenter(s): Ben Coggins

Discussion	<ul style="list-style-type: none"> • Ben asked the committee members to take a look at the SCFAC letters 				
Conclusions	Benita pointed out the letters are all the same but addressed to different parties.				
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11. Agenda topic: DMH DD SAS Quality Management Update Presenter(s): Jennifer Bowman

Discussion	Jennifer Bowman Section Chief of Quality Management, DMH/DD/SAS				
Conclusions	<ul style="list-style-type: none"> • Ms. Bowman called in from Durham. She is in Durham to participate in the External Audit of Alliance Behavioral Health. • Her Team is working on a schedule of reports they plan to provide to SCFAC on a regular basis. She hopes to present this schedule to the SCFAC in February. • Ben asked her for a description of what they are looking for when they do a review. • Ms. Bowman shared she has seen a lot of growth in the LME MCOs ability to collect data and use that data to make informed decisions. • Some discussion about what future reviews will look like in a managed care, outcome based system. • Nothing has been finalized however the external reviews will have to be continued as they are required by Federal Law. Gaps and Needs surveys and evaluation of the provider network will have to be continued as well. 				
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12. Agenda topic: Open Discussion Presenter(s): Members

Discussion	There was much discussion about who specifically to invite to future SCFAC meetings and how best to ensure that people who are consumers and family members have a voice during the design and implementation of the Medicaid reform process. Much discussion about consumer and family involvement.		
Conclusions			
Action Items:	Person(s) Responsible	Deadline	
Ben asked each member to draft any questions they have for Dave Richard next month and send them to Stacey Harward and Ben Coggins by January 26th.	All members	January 26th	

13. Agenda Topic: Current MCAC membership Presenter: Jean Anderson

Discussion	Phone participant expressed concern that there is only one person who is a family member of a consumer who currently serves on this committee. Much discussion. Concern is that in the DHHS white paper on Medicaid reform, MCAC is listed as the single stakeholder group for Medicaid transformation. Concern was stated that as transformation moves forward this will be an even greater problem.		
Conclusions	It was determined to talk with Dave Richard about these concerns.		
Action Items	Person(s) Responsible	Deadline	

14. Agenda Topic: By-law revision

Discussion	Revised by-laws were distributed showing the changes to the existing subcommittees. Martha Brock pointed out that there were some errors regarding standing and ad-hoc committees.		
Conclusions	See Action Items		
Action Items: Benita will send revised language on standing and ad-hoc committees to Stacey Harward who will make those changes prior to the next meeting.	Person(s) Responsible	Deadline	
	Benita Purcell, Stacey Harward	January 26th	

15. Agenda Topic: Future Agenda

Discussion	Future invitees:		
Conclusions	The committee discussed people to be invited to future SCFAC meetings including. Mark Benton, Dave Richards, Maya Lewis, Dale Armstrong Dee Dee Severino, Maya Lewis, Walt Caison and someone to review contracts. Some discussion of the SCFAC attending a rally in Raleigh, possibly all wearing the same color T-Shirts. Patti Schafer offered to look into permitting. Pat McGinnis reported that she had spoken with Ronnie Bele, Chair of the NC County Commissioners Association about possibly attending a future SCFAC meeting and that Stacey Harward would be in touch to invite him to meeting. Pat McGinnis made a motion to adjourn, Patti Schafer seconded the motion. Motion passed by affirmative vote.		
Action Items	Person(s) Responsible	Deadline	

Meeting Adjourned: 3:00 p.m.
 Next Meeting: February 14th
 Dix Campus- Ashby Building
 Raleigh, NC
 Minutes approved 3/14/18