



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Steven Jordan, Director

March 14, 2012

MEMORANDUM

<p>To: Legislative Oversight Committee Members Commission for MH/DD/SAS Consumer/Family Advisory Committee Chairs State Consumer Family Advisory Committee Chairs Advocacy Organizations and Groups North Carolina Association of County Commissioners County Managers County Board Chairs North Carolina Council of Community Programs NC Association of Directors of DSS</p>	<p>State Facility Directors Area Program Directors Area Program Board Chairs DHHS Division Directors Provider Organizations MH/DD/SAS Professional Organizations and Groups MH/DD/SAS Stakeholder Organizations and Groups Other MH/DD/SAS Stakeholders</p>
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From: Steve Jordan 



Re: Communication Bulletin #122
MH/DD/SAS Community Systems Progress Report and
Critical Measures At A Glance

Community Systems Progress Report: Enclosed please find the *MH/DD/SAS Community Systems Progress Report* and *Appendices for the MH/DD/SAS Community Systems Progress Report* for the second quarter of SFY 2011-2012.

Critical Measures at a Glance: Included with this report is *Critical Measures at a Glance* for the second quarter of SFY 2011-2012, as required by S.L. 2008-107. This one-page matrix shows each LME's performance on the critical performance measures against statewide averages and the performance standards in the *DHHS-LME Performance Contract*.

The report, appendix to the report, and matrix are available on the Division website at:
<http://www.ncdhhs.gov/mhddsas/statspublications/Reports/DivisionInitiativeReports/communitysystems/index.htm>

If you have questions regarding this report, please send them via electronic mail to:
ContactDMHQuality@dhhs.nc.gov

<p>cc: Albert A. Delia Mike Watson Beth Melcher DMH/DD/SAS Executive Leadership Team DMH/DD/SAS Management Leadership Team Shawn Parker Kaye Holder</p>	<p>Pam Kilpatrick John Dervin LME QI Directors LME Team Liaisons</p>
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