

Do's and Don'ts for Prescribers and Dispensers Using the NC Controlled Substances Reporting System (CSRS)

DO

- Check the database prior to prescribing or dispensing a controlled substance.
- Discuss any findings of concern directly with your patients.
- Listen to your patients when they say the system is in error - contact NC CSRS staff to help address questions and verify information.
- Learn about SBIRT (Screening, Brief Intervention and Referral for Treatment www.sbirtnc.org) and use it with your patients.
- Use behavioral contracts with patients when appropriate.
- Report forgeries to law enforcement.
- Inform us of non-reporting pharmacies.

DON'T

- Use the CSRS to exclude patients from practices or services.
- Discharge patients without intervening and attempting to refer for substance abuse treatment or pain management.
- Use CSRS prescription information to make a referral to law enforcement when it's your only source of information.

For Information or Questions please contact the North Carolina Controlled Substances Reporting System staff at

919.733.1765 or NCControlSubstance.Reporting@dhhs.nc.gov