



North Carolina Department of Health and Human Services  
Division of Social Services

2405 Mail Service Center • Raleigh, North Carolina 27699-2405  
Courier 56-20-25 Fax 919-715-0023

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director  
(919) 733-3055

August 20, 2003

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:

ATTENTION: Adult Services Supervisors and Intake Supervisors

**SUBJECT: ADULT PROTECTIVE SERVICES BASIC SKILLS TRAINING**

The Division of Social Services is pleased to announce that the Adult Protective Services Basic Skills Training will be conducted at four sites across the state during FY 2003-2004.

The Basic Skills training is essential for county staff who have any level of responsibility for screening, evaluating, or providing Adult Protective Services (APS). The training provides county staff with a working knowledge of APS law, policy, and practice issues. It is designed for social workers who conduct evaluations and plan services for APS cases and for line supervisors with management responsibility for this program area. Social workers who have responsibility for adult services intake or who provide back up or after-hours coverage for APS will also find this training beneficial.

The first session of the training, Module I, is two days long and introduces participants to the field of Adult Protective Services. This session covers the statutory definitions used in APS and the policy requirements and practice issues related to receiving and screening APS reports. Staff responsible for intake and/or screening, as well as staff who conduct evaluations or plan services for APS cases, should attend this session. **It is recommended that participants attend *Effective Social Work Practice in Adult Services: A Core Curriculum*, prior to attending Module I.** Basic knowledge and concepts covered in the *Core Curriculum* are not covered in Modules I or II of this training.

The second session, Module II, is three days long and will introduce staff to the knowledge and skills necessary for completing thorough evaluations, making case decisions, determining capacity to consent to services, obtaining court orders, and planning services to protect disabled adults. Staff responsible for these functions on a full time, back up or after-hours basis should attend this session. Staff responsible for intake only may also attend this session, as it will allow them to understand the full APS process. **Participants must have attended Module I, or have previously attended the Basic Skills Training in its entirety, as a prerequisite to Module II.**

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The dates and locations for the training are listed below. Modules I and II both begin at 9:30 a.m. on the first day and end at 3:30 p.m. on the last day. All other days of the training begin at 9:00 a.m. and end at 4:30 p.m. Participants should plan to stay near the training site unless they live within a reasonable commuting distance. Refreshments will not be provided due to lack of funds. Participants may bring their own drinks & snacks.

### **APS BASIC SKILLS TRAINING DATES AND LOCATIONS**

#### **MODULE I**

**September 11 – 12, 2003**

Catawba County DSS  
3030 11<sup>th</sup> Avenue Drive SE  
Hickory, North Carolina

**October 23 - 24, 2003**

Guilford County DSS  
301 N. Eugene Street  
Greensboro, North Carolina

**November 17 – 18, 2003**

Cumberland County DSS  
1225 Ramsey Street  
Fayetteville, North Carolina

**January 5 – 6, 2004**

Wilson County DSS  
100 NE Gold Street  
Wilson, North Carolina

#### **MODULE II**

**October 7 – 9, 2003**

Catawba County DSS  
3030 11<sup>th</sup> Avenue Drive SE  
Hickory, North Carolina

**November 5 - 7, 2003**

Guilford County DSS  
301 N. Eugene Street  
Greensboro, North Carolina

**December 2 – 4, 2003**

Cumberland County DSS  
1225 Ramsey Street  
Fayetteville, North Carolina

**January 21 – 23, 2004**

Wilson County DSS  
100 NE Gold Street  
Wilson, North Carolina

Participants may register for Modules I and II at any of the sites. Participants may also register for Module I only at any of the sites. A registration form is attached. **Please make copies of this form if more than one person from your agency will be attending the training.** It is important that all information requested on the registration form be completed. Registration forms will be accepted for staff not yet identified by the county; however, names and identifying information must be submitted to the Adult Services Branch two weeks prior to the date of the specified training session.

A maximum of thirty (30) participants will be accepted at each of the training sites and registration will be accepted on a first come, first served basis. There is no registration fee required for the training, however, **you must pre-register.** Participants will be sent a confirmation letter and directions to the training site. When available, suggestions about overnight accommodations will be provided prior to each training session.

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Please share this information with the appropriate staff and mark these dates on your calendars. If you or your staff have questions or need additional information regarding the content of the training, please contact John Margolis, APS Program Consultant, at (919) 733-3818 or your Adult Programs Representative. For all questions regarding registration, please contact Monica Nealous, Office Assistant, at the number referenced above.

To **insure registration** at a selected location, send your registration as soon as possible. The registration form may be **mailed or faxed** to Monica Nealous at NCDSS/Adult & Economic Services, 325 North Salisbury Street, 2405 MSC, Raleigh, North Carolina 27699-2405. FAX: (919) 715-0023. **On-line registration** is also available at <http://www.ncswtrain.org/>.

Sincerely,

A handwritten signature in black ink, appearing to read "John T. Tanner".

John T. Tanner, Chief  
Adult and Economic Services Section

JTT/jdm

AFS-09-2003

Attachment

# Adult and Economic Services, NC Division of Social Services Registration Form

(Forms faxed or mailed prior to the date registration opens will NOT be considered)

**Have you attended the prerequisites for this training event?**  Yes  No  
(For prerequisite information please refer to the training description)  Not Applicable for this Training

First Name: \_\_\_\_\_ MI: \_\_\_\_\_ Last Name: \_\_\_\_\_

If you have ever registered for a training under a different name, what is that name? \_\_\_\_\_

"Goes By" Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_ Gender:  Female  Male  
(SSN requested for internal record keeping purposes only)

Race/Ethnicity (Optional):  
 Caucasian  African American  Latino/Hispanic  Asian/Pacific Islander  Native American/Eskimo  Mixed Race

Home Phone (please include area code): \_\_\_\_\_ Work Phone & Extension (please include area code): \_\_\_\_\_  
( ) ( )

Home phone requested in event of last minute postponement due to severe weather.

Your Work E-mail Address: \_\_\_\_\_ Fax #: ( ) \_\_\_\_\_

Agency Name: \_\_\_\_\_

Mailing Address (PO Box, Drawer #, or Street Name and Suite #): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

State Courier #: \_\_\_\_\_ County: \_\_\_\_\_

Supervisor's Full Name: \_\_\_\_\_ Supervisor's Phone (please include area code): ( ) \_\_\_\_\_

Employment Type:
<input type="checkbox"/> Not applicable
<input type="checkbox"/> County DSS - Permanent
<input type="checkbox"/> County DSS - Temporary
<input type="checkbox"/> County Non-DSS
<input type="checkbox"/> Federal Agencies
<input type="checkbox"/> State Agency/Public University
<input type="checkbox"/> Private University/College
<input type="checkbox"/> Private Agency/Business

Work Type:
<input type="checkbox"/> Direct Client Service
<input type="checkbox"/> Line Supervisor
<input type="checkbox"/> Trainer/Staff Development
<input type="checkbox"/> Program Manager
<input type="checkbox"/> Program/Admin. Support
<input type="checkbox"/> Director
<input type="checkbox"/> Other
<input type="checkbox"/> Not Applicable

Program Responsibilities:
If you are <b>NOT</b> a county DSS worker, please skip to the next box (Check all that apply)
<input type="checkbox"/> Adult Care Home CMS
<input type="checkbox"/> Adult Day Care
<input type="checkbox"/> Adult Home Specialist
<input type="checkbox"/> Adult Protective Services
<input type="checkbox"/> Adult Services Intake
<input type="checkbox"/> At-Risk Case Management
<input type="checkbox"/> Attorney
<input type="checkbox"/> Guardianship
<input type="checkbox"/> In-Home Aide Services
<input type="checkbox"/> Special Assistance
<input type="checkbox"/> Trainer
<input type="checkbox"/> Other

Other Roles:
Complete this box if you are <b>NOT</b> a county DSS worker
<input type="checkbox"/> Aging Services
<input type="checkbox"/> Attorney/Judicial
<input type="checkbox"/> Developmental Disabilities
<input type="checkbox"/> Health/Medical
<input type="checkbox"/> Law Enforcement
<input type="checkbox"/> Long Term Care
<input type="checkbox"/> Mental Health
<input type="checkbox"/> Student/Student Intern
<input type="checkbox"/> Substance Abuse
<input type="checkbox"/> Vocational Rehabilitation
<input type="checkbox"/> Other

Highest Degree	Highest Social Work Degree
<input type="checkbox"/> HS <input type="checkbox"/> Masters	<input type="checkbox"/> BSW/BSSW
<input type="checkbox"/> Associate <input type="checkbox"/> Doctorate	<input type="checkbox"/> MSW/MSSW
<input type="checkbox"/> Bachelor	<input type="checkbox"/> PhD/DSW

## Training Event

To ensure this registration form is faxed/mailed to the appropriate person please refer to the Dear Director letter to which this was attached

Training Event you are registering for: \_\_\_\_\_

Date(s) of Training Event: \_\_\_\_\_

Location of Training Event: \_\_\_\_\_

If you are replacing a registered co-worker, what is his/her name: \_\_\_\_\_

If you are making up a missed training day, which day are you making up? \_\_\_\_\_