



North Carolina Department of Health and Human Services
Division of Social Services
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

June 8, 2010

Dear County Director of Social Services

RE: Interstate Responding Cases – CSE Manual Update

The CSE Manual has been updated to stress the importance of completing a court order mod in interstate responding cases when the client moves and the N.C. caseworker decides to use the existing interstate case.

The interstate FIPS code on screen C8C must be updated and a court order mod must be completed to change the payee to assure payments are forwarded to the correct payee.

- If the client moves to a different county in the initiating state, the other state FIPS codes and the other state case number must be changed on screen C8C (fields = Interstate Payee FIPS, Interstate Doc FIPS, & Other state IV-D #), and a court order mod must be completed to add the correct FIPS code so payments will be forwarded to the correct entity.
- If all the parties move to N.C., the other state FIPS codes and other state case number must be deleted from screen C8C 9(fields =Interstate Payee FIPS, Interstate Doc FIPS, & Other state IV-D #) and a court order mod must be completed to assure the payments are forwarded to the client.

After doing the court mod, agents can double check that the payee account # is correct by going to screen FSB and view the Payee Account # field and the Other State FIPS field. The new information will be displayed in these fields.

For more information, refer to Chapter O, Topic 03, Section B – Modifying An Order Due to a Change in Payee FIPS and Modifying an Order when an interstate case changes to an instate case.

If you have any questions, please contact the Policy and Training Unit @ (919) 255-3800.

Sincerely,

A handwritten signature in cursive script that reads "Judy McArn".

Judy McArn
Assistant Chief of Program Operations

CSE-6-2010

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.