



North Carolina Department of Health and Human Services  
Division of Social Services  
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12  
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

August 5, 2011

Dear County Director of Social Services  
Dear County Child Support Managers

Reference: NC Electronic Income Withholdings

**Perdue Farms, Inc. accepts NC Electronic Income Withholdings (e-IWOs).**

Review the "e-IWO Employers and FEINs" document on the Child Support Internal Website to determine if an NCP is employed by a Perdue Farms, Inc. employer that is processing e-IWO. This business has a variety of company names.

- If \*EIWO\* appears in the CONTACT PERSON field on Screen EMD (03.13.MPI#.F6) for the Perdue Farms, Inc. that is selected as the NCP's employer, follow the e-IWO procedures.
- If \*EIWO\* does not appear in the CONTACT PERSON field for the selected Perdue Farms, Inc. employer, use regular income withholding procedures.

When generating an income withholding for a Perdue Farms, Inc. that participates in e-IWO, case managers should follow e-IWO procedures for that employer beginning Monday, 06/27/11.

- A list of all the employers, FEINs, and Registered Agents currently participating in e-IWO with NC ("e-IWO Employers and FEINs") is available through the Child Support Internal Web Site. As new employers are added to the e-IWO process, the "e-IWO Employers and FEINs" link will be updated. The Child Support Policy & Procedures Manual no longer contains a list of the employers participating in e-IWO with NC.
- To locate the e-IWO documents:
  - Access the Child Support Internal Web Site, <http://cse.dhhs.state.nc.us/>
  - Select the "Child Support Tools of the Trade Page"
  - Next select the "e-IWO Procedures" folder
  - Included in this folder are:
    - "e-IWO Certificate of Service Template"
    - "e-IWO Employers and FEINs"

Reference: Child Support Policy & Procedures Manual in Chapter P – Enforcement: Topic 13 – Income Withholding - Other Situations, Section B – e-IWO (Electronic Income Withholding) and Topic 11 – Income Withholding, Section N – Income Withholding For Support (DSS-4702) document.

**Mission Statement**

*To consistently collect as much child support money as possible for the benefit of North Carolina's children.*

**Best Buy accepts NC Electronic Income Withholdings (e-IWOs).**

Review the “e-IWO Employers and FEINs” document on the CSE Internal Website to determine if an NCP is employed by a Best Buy employer that is using e-IWO. Each of these businesses has a variety of company names. If \*EIWO\* appears in the CONTACT PERSON field on Screen EMD (03.13.MPI#.F6) when the NCP’s employer is selected, follow the e-IWO procedures. If \*EIWO\* does not appear in the CONTACT PERSON field, use regular income withholding procedures.

(Note: The Best Buy affiliates that are participating in e-IWO appear in the “e-IWO Employers and FEINs” document under Automatic Data Processing, Inc. (ADP), a company that provides payroll services for many businesses. Other businesses using ADP will be added to e-IWO in the future.)

When generating income withholding for a participating Best Buy, case managers should follow e-IWO procedures beginning Friday, 07/08/11.

- A list of all the employers, FEINs, and Registered Agents currently participating in e-IWO with NC (“e-IWO Employers and FEINs”) is available through the Child Support Internal Web Site. As new employers are added to the e-IWO process, the “e-IWO Employers and FEINs” link will be updated. The Child Support Policy & Procedures Manual no longer contains a list of the employers participating in e-IWO with NC.

- To locate the e-IWO documents:
  - Access the CSE Internal Web Site, <http://cse.dhhs.state.nc.us/>
  - Select the “CSE Tools of the Trade Page”
  - Next select the “e-IWO Procedures” folder
  - Included in this folder are:
    - “e-IWO Certificate of Service Template”
    - “e-IWO Employers and FEINs”

Reference: Child Support Policy & Procedures Manual in Chapter P – Enforcement: Topic 13 – Income Withholding - Other Situations, Section B – e-IWO (Electronic Income Withholding) and Topic 11 – Income Withholding, Section N – Income Withholding For Support (DSS-4702) document.

If you have questions, please contact the Policy and Training Team at (919) 255-3800.

Sincerely,



Judy McArn  
Assistant Chief of Program  
Operations

cc: Daisie Blue  
CSE-18-2011

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