

North Carolina Department of Health and Human Services
Division of Social Services
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

May 24, 2010

Dear County Director of Social Services

NC CSE is pleased to announce the scheduling of the **CSE Manager's** training course.

DATE(S): June 9-11, 2010
TIME: 9:00 am - 4:00 pm (June 9th & 10th); 9:00am - 12:00pm (June 11th)
LOCATION: CSE Central Office, Raleigh, NC (Room 511)
REGISTRATION: Return of the Training Request form by: **Friday – May 21, 2010**
(via email to **CSETraining@dhhs.nc.gov**)

COURSE DESCRIPTION:

The CSE Manager's Course is designed for Supervisors and Lead Workers in the CSE program. It offers opportunities to learn/review supervisory activities, gain understanding of CSE Central Office functions and their correlation to local office duties, and share new ideas for effective service delivery. CSE Central Office staff will share insights on effective interactions/collaboration between their areas and the local CSE offices including distribution, security, legal, policy, management reports, technical, interstate, and other aspects of the program. In this workshop, you can get answers to your questions concerning the impact of CSE Central Office procedures on local offices, a "heads-up" on upcoming program changes, and the chance to network with your peers and discuss common issues and concerns.

For additional information on this or other courses, see the CSE Training Curriculum at:
<http://cse.dhhs.state.nc.us/>.

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.

An Equal Opportunity / Affirmative Action Employer

A "Confirmation Notice" will be sent to the Supervisors of those selected to attend along with driving directions to the training site and a class roster.

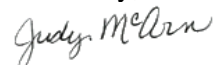
A "Regrets Notice" will be sent to the Supervisors of those we were unable to accommodate due to limited space.

For training questions, please email CSE Training at:

CSE Training

csetraining@dhhs.nc.gov

Sincerely,



Judy McArn

Assistant Chief of Program Operations

CSE-2-2010

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