



North Carolina Department of Health and Human Services
Division of Social Services
Child Support Enforcement

Post Office Box 20800, Raleigh, NC 27619-0800 Courier # 55-41-12
Telephone (919) 255-3800

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director

August 12, 2011

Dear County Director of Social Services
Dear County Child Support Managers

Reference: Child Support Performance Goals

Congratulations to each of your for your hard work. For state fiscal year ending 2011, we collected \$706,862,567. That is slight increase over 2010. Every increase is an accomplishment. We want to celebrate all achievements, no matter how big or small. Attached for your information, is a fact sheet of 2011 stats.

Each year, the North Carolina Child Support Program establishes goals for each county child support agency and the state as a whole, based on standard incentive measurements set forth by the Federal Office of Child Support Enforcement (OCSE). Attached are the North Carolina performance goals for fiscal year 2011-2012. There were several factors considered; review of last year's goals, our performance and a sluggish recovery of the economy. The key is to ensure our goals are not only realistic and challenging, but that they are achievable.

We look forward to a new year with all of our partners, engaging each of you in communications and promoting excellence in the Child Support Program. Should you have any questions, please contact Judy McArn at 919-255-3807 or Daisie Blue at 919-255-3935.

Sincerely,

A handwritten signature in cursive script that reads "Judy McArn".

Judy McArn
Assistant Chief of Program
Operations

cc: Daisie Blue
CSE-21-2011

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina's children.