



# Local Child Support Programs Entrance Conference Background

## Who We Are: North Carolina General Assembly Program Evaluation Division

- Established in June 2007 by the Legislature
- More information is available on our website at <http://www.ncleg.net/PED/>

## Our Mission (G.S. 120-36.11(a))

- Assist the General Assembly in fulfilling its responsibility to oversee government functions
- Provide an independent, objective source of information
- Evaluate whether public services are delivered in an effective and efficient manner and in accordance with the law

## Project Purpose

- To evaluate the effectiveness and efficiency of county child support programs, including compliance with federal requirements
- To report to the Joint Legislative Program Evaluation Oversight Committee

## Research Questions & Procedures

- **Research Questions:**
  1. How is Child Support Services operated and structured in North Carolina?
  2. How effective and efficient are the local child support offices in the establishment and collection of child support? What barriers stand in the way of effectiveness and efficiency?
  3. How can local offices be financially and administratively monitored to improve the effectiveness and efficiency of child support services?
  4. What child support enforcement policies/practices in other states can be applied to improve the performance of child support services in North Carolina?
- **Contact Information:** Who should we contact?

- **Project Timeline:**

Program Evaluation Process	Dates
Data Requests & Collection	September – December 2013
Preliminary Draft Review Conference	February 2014
Presentation to the JLPEOC	March 2014