



Richard O. Brajer  
Secretary

Wayne E. Black  
Director

September 9, 2016

Dear Child Support Colleagues

Reference: eIWO

Effective **Friday, September 9, 2016**, case managers must use e-IWO procedures when processing income withholdings for NCPs who are employed by the following businesses that are participating with NC in the e-IWO process:

Organization Name	FEIN
Aaron's Inc.	580687630
Ambassador Personnel, Inc.	274676978
American Snuff Company LLC	621691028
BJ's Wholesale Club Inc.	043360747
Blue Cross Blue Shield of NC	560894904
Carmax Auto Superstores, Inc.	540649949
Frito-Lay, Inc.	270659583
GE Lighting Solutions LLC	341890208
General Electric	140689340
Global Nuclear Fuel	522205424
Kennametal	250900168
Panera LLC	043212828
RJ Reynolds Tobacco Company	731695305
Rolling Frito Lay Sales, LP	752908364
Santa Fe Natural Tobacco Company Inc.	850394268
Schaeffler Group USA INC	570517596
Schneider National Carriers Inc.	751669971
The Chemours Company Fluorocarbons	465626518
Tractor Supply Company	133139732

An employers' participation in e-IWO will be notated in the employer record in the Third Party Table (TPT) in ACTS. If the notation "eIWO\*" or "E-IWO\*" appears in the CONTACT field on Screen EMD for the NCP's employer/payor, AND "\*\*\*\***EIWO**\*\*\*\*" appears at the bottom of the IWO that generates, follow the e-IWO procedures found on the CSS SharePoint site and the Child Support Manual.





*Richard O. Brajer*  
*Secretary*

*Wayne E. Black*  
*Director*

Policy related to e-IWO can be found in the Child Support Manual Chapter P, Topic 13, Section B and Topic 11, Section N.

If you have questions, please contact the Functional or Policy unit at (919) 855-4755, or contact your Regional Program Representative.

Sincerely

A handwritten signature in cursive script that reads 'Judy McArn'.

Judy McArn  
Chief, Child Support Services

cc: IV-D Regional Program Representatives  
IV-D Policy and Training

CSS-11-2016

