

September 29, 2016

Dear Child Support Managers:

Reference: Incentives Policy Manual

North Carolina Session Law 2015-241 requires the North Carolina Child Support (NCCSS) program to achieve four goals:

- retain up to fifteen percent of the federally earned incentives;
- review the incentives methodology;
- prepare the incentives guide; and
- submission of an annual plan by each county on the use of incentives.

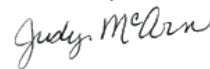
North Carolina Child Support will withhold fifteen percent of the federally earned incentives received from the annual federal award effective July 1, 2016. The fifteen percent retained will be used towards child support enhancements to assist local child support agencies in increasing their performance and overall effectiveness.

NCCSS developed an Incentives Guide, which includes the incentives performance methodology, incentive overview, suggested use of incentives and instructions for waivers. As a condition of receiving federal incentive funds, each county submitted an annual plan. Incentives will be paid in October.

The Child Support Manual has been updated with an overview of incentives. This information can be found in Chapter B, Topic 9, Section A – E. The incentive guide is located in SharePoint, folder Funds/Incentives.

Questions may be directed to Judy McArn (919.855.4431), James McQueen (919.855.4402) or Debbie Henderson (919.855.4455).

Sincerely,



Judy McArn
Child Support Section Chief

Cc: IV-D Program Representatives

CSS 13-2016

