



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES
CHILD SUPPORT SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

WAYNE E. BLACK
DIRECTOR

April 27, 2018

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Revised Income Withholding Order

Effective April 30, 2018 the Income Withholding Order for Support (IWO) has been revised based on Action Transmittal, AT-17-09 from the Office of Child Support Enforcement (OCSE). The revisions include:

- Addition of employer/obligor's date of birth
- Statement on encryption requirements
- Clarified instructions for the withholding limit percentage
- Clarified instructions for issuing Income Withholding Orders (IWO) for Lump Sum Payments
- Clarified tribal withholding limits
- References to FIPS Code has changed to Locator Code
- Updated and additional weblinks
- Minor wording changes

The new expiration date for this document is August 31, 2020.

If you have questions, please contact the Policy and Training Unit at 919-855-4755 or your Regional Program Representative.

Sincerely,

A handwritten signature in cursive script that reads "Carla L. West".

Carla L. West
Chief
NC Child Support Services

cc: IV-D Regional Program Representatives
DCDL CSS_18_17