



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
WAYNE E. BLACK • Director
CHILD SUPPORT SERVICES

May 11, 2018

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: New Employers added to the electronic Income Withholding Order (eIWO) process

Effective **Friday, May 11, 2018**, case managers must use eIWO procedures when processing income withholdings for NCP's who are employed by the following businesses that are participating with NC in the eIWO process.

Company	FEIN
BJ's Restaurants Operations Co	204984015
CBRE Inc	952743174
Cellular Sales of North Carolina	204162743
CompuCom Systems Inc	382363156
Genesco Inc	620211340
SSB Manufacturing Company	133875743
State Industries Inc	620491014
Steak N Shake Operations Inc	351604308
The Hertz Corporation	131938568
Toter Inc	561362422

For more information regarding this process, please review the policy related to eIWO found in the Child Support Manual Chapter P, Topic 11, Section N and Topic 13, Section B.

If you have questions, please contact the Functional or Policy unit at (919) 855-4755, or contact your Regional Program Representative.

Sincerely,

Carla West
Carla West, Section Chief

cc: IV-D Regional Program Representatives
IV-D Policy and Training | DCDL **CSS_18_24**

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