



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
WAYNE E. BLACK • Director

August 15, 2018

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Child Support Program Representative Coverage County Assignments

It is with mixed emotions that we announce Terri Griffin's retirement from the State of North Carolina Child Support Program effective September 30, 2018. While we work to fill this position, the Program Representatives' county assignments will be realigned effective September 1, 2018. Attached is the new county assignment listing.

The Regional Program Representatives are a critical vehicle for communication between the Child Support Central office and your county. They are responsible for addressing all areas that impact program services for child support at the local level. This includes monthly quality case reviews, setting goals for county actions plans, monitoring county performance, county consultations on-site or by telephone and conducting the IRS Security Inspection audits.

Please join us in congratulating Terri on her retirement and let us know if you have any questions or concerns.

Sincerely,

Carla L. West, Section Chief

Attachments

cc: [IV-D Regional Program Representatives](#)

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