



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

June 5, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Federal Fiscal Year 2017 Incentive Settlement Award Delay

The federal Office of Child Support Enforcement (OCSE) has informed NC Child Support Services that due to unforeseen circumstances, the Federal Fiscal Year 2017 (FFY2017) Data Reliability Review/Audit process has been delayed. The audit for North Carolina for FFY2017 is currently underway.

Due to the delay, the final Incentive Payment Reconciliation Awards are also delayed and will be issued after the FFY2017 audits and reviews for all states are completed.

Since the FFY2017 audit for North Carolina is not complete, a decision has been made to delay the FFY2017 settlement payment to the counties.

We will discuss this in further detail during the June 19, 2019 100 County Directors' Webinar. If you have any questions prior to that time, please contact Carla West at 919.855.4405 or Debbie Henderson at 919.855.4455.

Sincerely,

Carla L. West, Section Chief  
Child Support Services

cc: Susan Osborne  
IV-D Regional Program Representatives

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**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES**

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