



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 21, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: UIFSA Documents

In June 2015, North Carolina adopted the Uniform Interstate Family Support Act of 2008 (UIFSA 2008) as required under 42 U.S.C. 666(f). Section 311(b) of UIFSA requires the use of federally-approved forms in intergovernmental child support enforcement proceedings. UIFSA 2008 included numerous changes to the current UIFSA documents and added several new documents that we are required to use. Incorporation of the new and updated documents are being done in three phases. Phase One was completed in September 2018. Phase Two rolled out in two releases with the first release being completed in April 2019.

On September 3, 2019, the second release of Phase Two will be completed. The following UIFSA document will be available in the Automated Collection and Tracking System (ACTS):

DSS-4553 – General Testimony

- This document will generate using two ACTS menu options.
 - General Testimony Pages 1-4 (09.01.02)
 - General Testimony Pages 5-9 (09.01.03)
- This document exceeds two (2) pages; DUPLEX will default to “Y” but can be changed by the worker.
- The IGTC event will no longer be generated

ACTS will populate the first, middle and last name of the participants in the legal name field on the above document. Case managers will have the ability to correct the name that is pre-populated, if it is not correct.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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When the new General Testimony becomes available in ACTS, workers will no longer be able to print this document from SharePoint nor generate the IGTA event manually.

If you have any questions, please contact the Functional Team or Policy and Training Unit at (919) 855-4755 or your Regional Program Representative.

Sincerely,

A handwritten signature in blue ink that reads "Carla L. West".

Carla L. West, Director
NC Child Support Services

cc: IV-D Regional Program Representatives

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