



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

October 16, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: County Quarterly Report and Narrative

Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the first quarter of State Fiscal Year 2020 (SFY2020). The reports are distributed each quarter to provide the county a measurable gauge of each performance standard.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

A handwritten signature in cursive script that reads "Carla L. West".

Carla L. West, Section Chief  
Attachments  
cc: IV-D Regional Program Representatives  
CSS\_19\_49