



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

March 25, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: DSS-4495 Notice of Intent to Intercept and Statement of Account

The DSS-4495 Notice of Intent to Intercept and Statement of Account has been modified in accordance with the Office of Child Support Enforcement Information Memorandum 19-07 requiring social security numbers be removed from the Notice of Intent. In addition, the following changes and/or additions have been made to the document:

- the Program title has been changed from North Carolina Child Support Enforcement in the header of the document to North Carolina Child Support Service; and
- the North Carolina Child Support Centralized Collections Operations address and a brief statement on how to submit payments to assist those who want to pay their arrearages in response to the notice.

These changes have been made on the English and Spanish documents.

If you have any questions, please contact the Policy and Training Unit at (919) 855-4755 or your Regional Program Representative.

Sincerely,

A handwritten signature in blue ink that reads 'Carla L. West'.

Carla L. West, Chief
NC Child Support Services

cc: IV-D Regional Program Representatives

CSS_20_17

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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