



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

July 20, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: FFY2018 Incentive Settlement

As of July 15, 2020, the Incentive Settlement for FFY2018 has been processed. Counties will receive individual settlement letters providing FFY 2018 performance outcomes by Friday, July 24, 2020.

Please note that incentive payments are disbursed to each County from October through June of each State Fiscal Year (SFY).

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

A handwritten signature in cursive script that reads 'Carl A. West'.

Senior Director for Economic Security
North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives
CSS_20_37