



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 17, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: SFY2021 Annual Incentive Plan

Pursuant to Session Law 2015-241; SECTION 12C.7(c), as a condition of receiving federal incentive funding, county child support services programs are required to submit an annual plan describing how federal incentive funds will be used to improve program effectiveness and efficiency.

The attached SFY2021 Annual Incentive Plan should be completed by each county and submitted to the central child support office no later than **September 15, 2020**.

The SFY2021 Annual Incentive Plan Quick Reference Guide is also attached to assist in completing the document. Once completed, the SFY2021 Annual Incentive Plan should be emailed to Debra Henderson (debra.henderson@dhhs.nc.gov).

If you have questions, please contact Carla West at (919) 855-4405 or Debra Henderson at (919) 855-4455.

Sincerely,

Carla L. West
Senior Director for Economic Security
North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives
CSS_20_42

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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