



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 20, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: Child Support Program Representative Coverage County Assignments

REQUIRED ACTION: Information Only Time Sensitive Immediate

It is with mixed emotions that we announce the retirement of Judy Jedrey from the State of North Carolina Child Support Program. Effective September 1, 2020, the counties that Judy served will be temporarily reassigned. Attached please find the new county assignment listing.

The Regional Program Representatives are a critical vehicle for communication between the Child Support central office and your county. They are responsible for addressing all areas that impact program services for child support at the local level. This includes monthly quality case reviews (currently being conducted virtually), setting goals for continuous quality improvement, monitoring county performance, conducting IRS security inspections, and being available to county leadership and team members to provide assistance as needed.

Please join us in congratulating Judy on her retirement and let us know if you have any questions or concerns.

Sincerely,

A handwritten signature in cursive script that reads 'Carl D. West'.

Senior Director for Economic Security
North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives
CSS_20_44

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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