



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

October 12, 2020

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: County Quarterly Report and Narrative

Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the first quarter of State Fiscal Year 2021 (SFY2021). The reports are distributed each quarter to provide the county a measurable gauge of each performance standard.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

Handwritten signature of Carl West in cursive.

Senior Director for Economic Security  
North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives  
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