



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

January 13, 2021

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: County Quarterly Report and Narrative

Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the second quarter of State Fiscal Year 2021 (SFY2021). The reports are distributed each quarter to provide the county a measurable gauge of each performance standard.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

A handwritten signature in cursive script that reads 'Carla West'.

Senior Director for Economic Security
North Carolina Child Support Director

Attachments

cc: IV-D Regional Program Representatives
CSS_21_03