



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 21, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: SFY2020 Annual Incentive Plan

Pursuant to Session Law 2015-241; SECTION 12C.7(c), as a condition of receiving federal incentive funding, county child support services programs are required to submit an annual plan describing how federal incentive funds will be used to improve program effectiveness and efficiency.

The attached SFY2020 Annual Incentive Plan should be completed by each county and submitted to the central child support office no later than **September 15, 2019**.

The SFY2020 Annual Incentive Plan Quick Reference Guide is also attached to assist in completing the document. Once completed, the SFY2020 Annual Incentive Plan should be emailed to Debra Henderson (debra.henderson@dhhs.nc.gov).

As a reminder, the Annual Report of Incentive Expenditures for SFY2019 was previously distributed to the counties and was due August 15, 2019. If you have questions, please contact Carla West at (919) 855-4405 or Debra Henderson at (919) 855-4455.

Sincerely,

A handwritten signature in cursive script that reads 'Carla L. West'.

Carla L. West, Section Chief

Attachments

cc: IV-D Regional Program Representatives
CSS_19_40

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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