



North Carolina Department of Health and Human Services
Division of Social Services

325 North Salisbury Street • Raleigh, North Carolina 27699
Courier # 56-20-25 MSC 2439

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

January 5, 2011

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

SUBJECT: ANNUAL CHILD WELFARE CASELOAD SURVEY

Attached is information regarding the Annual Child Welfare Caseload Survey for Calendar Year 2010. This years surveys will be completed and submitted on line. NCDSS believes the online survey will be more useful and relevant at the local level for budget purposes and position justifications. NCDSS is requesting data regarding the use of 911 for after hours coverage and agency legal representation, in addition to other caseload information.

Survey results are public information, accurate completion of your county's achievement towards children's safety, permanence, and well-being is important. Survey results inform requests from the General Assembly, the media, advocacy groups, and other interested parties. This information is also used for federal reporting in several areas, the first of which is due January 31, 2011

In order to prepare your responses , a copy of the survey questions is attached. To respond to the question regarding malicious reports, please reference the Administrative Letter at http://info.dhhs.state.nc.us/olm/manuals/dss/csm-05/man/FSCW_AL0205.htm#P0_0 A Children's Program Representative will be able to answer any additional questions you may have.

Please complete the survey at <http://prod.ncsurvey.com/TakeSurvey.aspx?SurveyID=74K15n4> by January 31, 2011. If a Director's designee is completing the survey, please ensure that your Director is aware of your responses.

Thank you for your assistance with this important endeavor. If you have questions, please contact one of the Children's Program Representatives or Jeff Olson at (919) 334-1137 or jeffrey.olson@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "Kevin Kelley".

Kevin Kelley, Interim Section Chief
Child Welfare Services

Attachment
[CW Staffing Survey 2010](#)

cc: Jack Rogers
Child Welfare Team Leaders
Children's Programs Representatives
Local Business Liaisons

CWS-01-11