



North Carolina Department of Health and Human Services
Division of Social Services

2408 Mail Service Center • Raleigh, North Carolina 27699-2408

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

February 2, 2009

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

SUBJECT: CHILD AND FAMILY SERVICES REVIEW/AGENCY'S SELF SURVEY

North Carolina's Child and Family Services Review instruments were updated December 2007 to reflect program and practice guidance from the Children's Bureau. The self survey has been updated to more accurately reflect North Carolina's child welfare practice. Key changes include an assessment of Multiple Response System strategies and System of Care (SOC) values. One SOC value that requires thoughtful assessment is cultural competence. North Carolina's Program Improvement Plan includes cultural competence as one of the overarching themes of our continuous improvement, and specifies the development of a cultural competence plan. The revised self survey allows for the careful consideration of data and practice and the development of a local plan to address any areas of concern. The questionnaire section of the self survey has also been revised to include questions regarding the use of group care and the determination of whether an intensive child fatality review occurred within the county since the last review.

The revised instrument is attached and will be effective March 1, 2009. All counties who receive notification of their on-site Child and Family Services Review on or after March 1, 2009 will be expected to complete the revised self survey. Please contact Candice Britt, Child and Family Services Coordinator at candice.britt@ncmail.net, 919-334-1138 if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Charisse S. Johnson".

Charisse Johnson, Chief
Child Welfare Services Section

Attachment :
Self Survey

cc: Sherry Bradsher
Sarah Barham
Hank Bowers
Family Support and Child Welfare Team Leaders
Children's Programs Representatives

CWS-04-09