



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MICHAEL BECKETTS • Assistant Secretary for Human Services

January 24, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS AND SUPERVISORS

SUBJECT: MONTHLY FOSTER CARE CASEWORKER VISITS

TIME SENSITIVE: January 31, 2019

BACKGROUND

Federal requirements and the North Carolina Division of Social Services (DSS), mandate that every child in the custody of a NC county child welfare agency have face-to-face contact monthly.

You are receiving this communication as your agency is below the 95% benchmark for Monthly Foster Care Caseworker Visits. It is critical that you review your data to determine why your county remains below the 95% benchmark and take immediate action to correct this. If your staff need assistance in updating the Monthly Foster Care Caseworker visit documentation, please contact Janet Thursby at 252-446-2166 or at janet.thursby@dhhs.nc.gov.

DSS has received an extension for the federal submission of our Monthly Foster Care Caseworker Visits until January 31, 2019. Please update your documentation prior to January 31, 2019.

Sincerely,

Lisa T. Cauley

Deputy Director Division of Social Services

Division of Social Services

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

CC:

Michael Beckett, Assistant Secretary of Human Services

Teresa A. Strom, Section Chief for County Operations

Kristin O'Connor, Section Chief of Policy and Programs

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