



North Carolina Department of Health and Human Services
Division of Social Services

325 North Salisbury Street • Mail Service Center 2406 Raleigh, North Carolina 27699-2406
Courier # 56-20-25

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

April 9, 2010

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: CHILD WELFARE SERVICES PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS AND STAFF**

SUBJECT: 2009 MULTIPLE RESPONSE SYSTEM EVALUATION

Please find the 2009 MRS Evaluation Report conducted by Duke University's Center for Child and Family Policy attached to this message. This evaluation has also been published to the Division's website: <http://www.ncdhhs.gov/dss/mrs/>.

Each county Department of Social Services is to be sincerely commended for continuing the tremendous work of improving child welfare outcomes in North Carolina through child welfare system reform. The goals that the implementation of MRS helped North Carolina achieve following the 2001 federal Child and Family Services Review have been strengthened by you and your staff's tireless efforts and are reflected in this evaluation just as they were reflected in the outcomes of the 2007 federal Child and Family Services Review.

Along with the 2009 MRS Evaluation, visitors to the website will also be able to view the 2008 MRS Fact Sheet for each county Department of Social Services by selecting the appropriate county name from the drop-down menu.

While North Carolina's child welfare system has room for continued improvement, please take time to review this information and recognize the incredible work that has gone in to making North Carolina a national leader in differential response. Thank you again for your continued dedication to MRS.

Sincerely,

A handwritten signature in cursive script that reads "Charisse S. Johnson".

Charisse S. Johnson, Chief
Child Welfare Services

cc: Sherry Bradsher
Sarah Barham
Hank Bowers
Children's Program Representatives
Family Support and Child Welfare Services Team Leaders
Local Business Liaisons
Work First Representatives
Jack Rogers
Regulatory and Licensing Consultants

CWS-10-10