



North Carolina Department of Health and Human Services  
Division of Social Services

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS

Wayne E. Black  
Division Director

June 15, 2013

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: CHILD WELFARE PROGRAM MANAGERS, SUPERVISORS AND  
CHILD WELFARE STAFF**

**SUBJECT: ACI SUPPORT SPECIALISTS, INC.**

The North Carolina Division of Social Services has initiated the process to revoke the child-placing agency license for foster care for ACI Support Specialists, Inc. This action is taken due to the agency's inability to consistently follow administrative rules related to the licensing of foster homes and the provision of services to children and youth. A copy of the revocation letter is attached.

Please note that ACI Support Specialists, Inc. is appealing the decision to revoke their child-placing agency license. The agency will continue to be licensed and operate without a reduction in services until the appeal is heard. The Division of Social Services will notify county departments of social services of the outcome of the appeal once a decision has been made by the Office of Administrative Hearings.

If you have any questions, please contact Bob Hensley by email at [Bob.Hensley@dhhs.nc.gov](mailto:Bob.Hensley@dhhs.nc.gov) or by phone at 828-287-6898.

Sincerely,

A handwritten signature in blue ink that reads "Kevin Kelley".

Kevin Kelley, Section Chief  
Child Welfare Services

cc: Wayne Black  
Jack Rogers  
Child Welfare Team Leaders

CWS-10-2013

Child Welfare Services  
[www.ncdhhs.gov](http://www.ncdhhs.gov) • [www.ncdhhs.gov/dss](http://www.ncdhhs.gov/dss)  
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