

Announcement

March 10, 2014

Attention: Child Welfare Social Services Staff from North Carolina county DSS agencies

Subject: Webinar: "Quality Case Reviews: Q & A with State and County Partners"

On **Wednesday, April 30, 2014 from 10:30 a.m. to 12 p.m.**, the NC Division of Social Services, in partnership with the Jordan Institute for Families at the UNC-Chapel Hill School of Social Work, will offer "Quality Case Reviews: Q & A with State and County Partners," a free, 90-minute webinar for child welfare professionals from North Carolina county departments of social services.

This webinar will review a new program and training on Quality Case Reviews (QCR) that the NC Division of Social Services has developed in collaboration with several county DSS agencies. It will also provide an opportunity to hear from child welfare staff from three county DSS agencies about their local case review process and its role in supervision, staff development, and continuous quality improvement (CQI).

Target Audience: Child welfare staff (front line staff, supervisors, program managers and administrators, directors) from NC county departments of social services.

Presenters for this webinar will be Cynthia O'Briant, MSW, a Program Consultant with the Qualitative Case Review Team at the NC Division of Social Services, and representatives from three county DSS agencies.

To receive credit through ncswlearn.org, you **must** preregister for this webinar by **Monday, April 21, 2014**. You must preregister even if you are joining the webinar as part of a group. To preregister:

- log in to your account* on <http://www.ncswLearn.org>,
- select "Personalized Learning Portfolio (PLP),"
- select the "Webinar" option, and
- click the "apply for registration" button.

To participate in this webinar a computer must have: (1) external speakers or headphones (to avoid disturbing others); (2) broadband Internet access; (3) latest version of Adobe Flash Player.

We look forward to providing this important event. If you need further information on how to apply to participate, please e-mail Angela Claiborne (angelacc@email.unc.edu).

*If you do not have an account, you can create one on (<http://www.ncswLearn.org>).