



North Carolina Department of Health and Human Services
Division of Social Services

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Courier # 56-20-25

Beverly Eaves Perdue, Governor
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Sherry S. Bradsher, Director
(919) 733-3055

May 14, 2010

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

DIRECTORS OF PRIVATE GROUP HOMES, CHILD CARING INSTITUTIONS OR CHILD PLACING AGENCIES

DIRECTORS OF FAMILY PRESERVATION PROGRAMS, FAMILY SUPPORT OR FAMILY RESOURCE CENTER PROGRAMS

DIRECTORS OF NC SCHOOLS OF SOCIAL WORK AND FIELD EDUCATION PROGRAM COORDINATORS

ATTENTION: CHILD WELFARE SERVICES STAFF

SUBJECT: NCDSS CHILD WELFARE SERVICES TRAINING CALENDAR FOR SUMMER/FALL 2010

The North Carolina Division of Social Services is pleased to announce that the Summer/Fall 2010 Child Welfare Services training schedule is now complete and can be accessed online at: <https://www.ncswlearn.org>, the learning website for North Carolina's human services professionals. Registration applications can also be submitted online through this website as soon as registration opens for a particular course. In order to continue being fiscally and environmentally responsible, the Division will not be mailing a "hard copy" of the training calendar to your agency. However, available courses can be searched through the online training calendar. If needed, a printable version of this calendar along with this letter is also accessible through the Division's website at: <http://www.ncdhhs.gov/dss/training/childwelfare.htm>.

The Division continues to remain responsive to the learning needs of North Carolina's human services workforce as well as the program-related needs identified in the most recent federal Child and Family Services Review (CFSR). To highlight this responsiveness, a few of the outstanding training opportunities featured in this training schedule are outlined below:

Building Awareness and Cultural Competency is a three day, interactive, foundational training designed to enhance the cultural knowledge and sensitivity of social workers and supervisors working with culturally diverse individuals and families. This course is mandatory for all child welfare staff employed in a county Department of Social Services within the first year of employment. It is available statewide and is offered multiple times each month.

Introduction to Supervision and ***Staying Power! A Supervisor's Guide to Retaining Child Welfare Staff***, are two courses especially designed for **child welfare supervisors**.

Introduction to Supervision is required of all new supervisors within the first year of assuming supervisory responsibilities. This course is also open to experienced supervisors who did not have an opportunity to take the course during their first year as a supervisor. Experienced supervisors who take this course report that the course is beneficial because of the emphasis on specific tools supervisors can use in their interactions with staff.

Staying Power! A Supervisor's Guide to Retaining Child Welfare Staff provides supervisors and program managers with tools and practices that promote the retention of child welfare staff. In addition, supervisors are strongly encouraged to attend the child welfare role specific courses relevant to the roles of staff members they supervise. This would include courses such as **Intake in Child Welfare Services, CPS Assessments, CPS In-Home Services, Placement in Child Welfare Services**, etc.)

In response to a training need identified by child welfare staff, the course, **Child Welfare Practices for Cases Involving Domestic Violence**, a two-day skills building course, will be offered six times during the July-December training calendar.

Online Training Opportunities for All Staff

In an ongoing effort to make training events easily accessible without incurring travel expenses, many courses are available online through <https://www.ncswlearn.org>.

On-Demand Courses

Two self-paced courses, **Introduction to the Monthly Foster Care Contact Record** and **Methamphetamine: What a Social Worker Needs to Know**, can be accessed anytime by signing in to your ncslearn account. These two courses are accessible from the Home page of the <https://www.ncswlearn.org> website. No registration is required for these two courses.

Additional Online Learning Opportunities

Child and Family Team Facilitator Forums are another online learning opportunity. These forums provide an avenue for sharing resources, knowledge, and support with others involved in the facilitation of Child and Family Team Meetings. For more information about the forums, please refer to the training calendar on the Division's website: <http://www.ncdhhs.gov/dss/training/childwelfare.htm>.

Webinars related to child welfare practice in North Carolina are also available and registration is available through an ncslearn account: After logging in, select *Personalized Learning Portfolio*, then select the *webinar* option.

If you have any questions about this letter, please feel free to contact R. Patrick Betancourt, Interim Program Administrator for Staff Development at (919) 3334-1104 or at patrick.betancourt@dhhs.nc.gov. Should you or your staff member have questions about specific courses or registration, please contact the appropriate course registrar.

Sincerely,



Charisse S. Johnson, Chief
Child Welfare Services

cc: Sherry Bradsher
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Hank Bowers
Children's Program Representatives
Child Welfare Services Team Leaders
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