



North Carolina Department of Health and Human Services
Division of Social Services

2409 Mail Service Center • Raleigh, North Carolina 27699-2408
Courier # 56-20-25

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

March 17, 2009

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: CHILDREN'S SERVICES SUPERVISORS

SUBJECT: CHANGES IN ASSIGNMENT OF INTERSTATE CASES

EFFECTIVE: IMMEDIATELY

The North Carolina Division of Social Services' Interstate Compact on the Placement of Children (ICPC) office has experienced some staffing changes. Currently, Carla McNeill is serving as the team leader on an interim basis. Any concerns can be addressed to her by email at Carla.McNeill@ncmail.net or by phone at (919)-334-1105.

Consultant staff and county assignments for the ICPC office have changed as well. To facilitate a more timely and efficient interstate process, an assignment listing is attached indicating the consultant name, phone number, email address, and the county in which the consultant is assigned.

During this time of change, the ICPC office remains committed to providing an excellent level of customer service to its partners. To assist in efficiency, our database has been modified to allow us to better track the progress of referrals; we have implemented a same day responsiveness approach to emails and phone calls on most cases, and are available to provide consultation on ICPC requests.

It is our goal to process requests accurately and expeditiously. We are hopeful that these procedural revisions will be beneficial as we work together to assure permanency and safety for children in North Carolina.

Sincerely,

A handwritten signature in cursive script that reads "Charisse S. Johnson".

Charisse S. Johnson, Chief
Child Welfare Services

Attachment:

[ICPS COUNTY ASSIGNMENT](#)

cc: Sherry S. Bradsher
Sarah Barham
Child Welfare Services Team Leaders
Children's Services Program Representatives
Regulatory and Licensing Services Consultants
Jack Rogers
Richard Gottlieb, USCIS, Charlotte
Jeff Saygo, USCIS, Raleigh

CWS-17-09