



North Carolina Department of Health and Human Services  
Division of Social Services

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Director

November 15, 2015

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: CHILD WELFARE SERVICES STAFF**

**SUBJECT: PRE-SERVICE TRAINING COURSE REDESIGN**

The Division of Social Services, in collaboration with the Jordan Institute for Families at the UNC Chapel Hill School of Social Work, is pleased to announce that registration is now open at [www.ncswlearn.org](http://www.ncswlearn.org) for enrollment in a redesigned version of *Pre-Service* training. The redesigned course: *Child Welfare in North Carolina: Pre-Service (Pilot)* will be offered beginning in February, 2016 at the Asheville and Greensboro Regional Training Centers. Each of the six redesigned *Pre-Service* training events fulfill the 72 hour pre-service training requirements as specified in §131D-10.6A (b).

**Highlights of the *Pre-Service* training redesigned course include:**

- Decrease in the number of face to face classroom days **from eleven to eight**
- Decrease in the total number of training weeks from **four weeks to three weeks**
- **Week One of *Pre-Service* training occurs in the DSS agency**
- Increased opportunities for **supervisor involvement** in the training of new child welfare staff, including access to a Social Worker Transfer of Learning Tool
- Increased **online learning** components (including videos and interactivity)
- Increased access to **electronic course materials** and desk references for new child welfare staff

For an overview of the content, structure, and role of the supervisor in the redesigned *Pre-Service* Training pilot course, you may access the narrated *Supervisor's Orientation to Pre-Service Training Pilot* here:

[https://ncswlearn.org/presenter/Pre-Service\\_V2/Supervisor\\_Orientation\\_to\\_PST/story.html](https://ncswlearn.org/presenter/Pre-Service_V2/Supervisor_Orientation_to_PST/story.html).

It is anticipated that statewide implementation of the redesigned course will occur in July 2016. If you have questions about the redesigned course, please contact Ginger Caldwell at [ginger.caldwell@dhhs.nc.gov](mailto:ginger.caldwell@dhhs.nc.gov) or 919-527-6365.

Sincerely,

Kevin Kelley, MSW  
Section Chief, Child Welfare Services

CWS-17-2015

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