



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Social Services

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations  
for Human Services

April 24, 2019

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: Directors, Program Managers, Supervisors, and Child Welfare Professionals**

**SUBJECT: Child Welfare Town Hall: A Forum for Families & Communities to be a Voice for Change**

**REQUIRED ACTION: Information Only**

All children in North Carolina deserve to get a healthy start and develop to their full potential in safe and nurturing families, schools and communities. We are working hard to improve the child welfare system in North Carolina to support that goal.

The North Carolina Department of Health and Human Services (DHHS) Division of Social Services will be hosting a town hall as a forum for families and communities to be a voice for change. During this town hall, state leaders will share their efforts to improve services to children, youth, and families across the state. These leaders are also interested in hearing directly from key stakeholders and constituents any ideas they have about how to keep children safe, have stable, consistent, and nurturing families and improve well-being.

NC DHHS DSS is pleased to share that it is hosting its first town hall of 2019 on May 3<sup>rd</sup> in Winterville, NC. It will be held from 12:30pm to 2:30pm at the Train Depot, located at 217 Worthington Street.

Public input is vital to understanding what is working well, as well as what we can do differently. If customers are unable to join us, DHHS is open to receiving feedback in the following ways:

**Email:** [CFSP.APSR@dhhs.nc.gov](mailto:CFSP.APSR@dhhs.nc.gov)

**US Mail:** NC Department of Health and Human Services,  
Division of Social Services, Child and Family Services Review Coordinator, 2406 Mail Service Center, Raleigh, NC 27699-2406

**Phone:** (919) 527-6359

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

You can assist DHHS in promoting this event by encouraging the families and youth served by your agency, as well as your partner agencies to attend.

Should you have questions or need additional information, please contact Arlette Lambert, Child and Family Services Coordinator at (919) 527-6345 or [arlette.lambert@dhhs.nc.gov](mailto:arlette.lambert@dhhs.nc.gov).

Sincerely,

A handwritten signature in blue ink that reads "Lisa T. Cauley". The signature is written in a cursive style with a large initial "L" and a decorative flourish at the end.

Lisa T. Cauley,  
Deputy Director Child Welfare Services

CWS-18-2019

