



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

July 16, 2020

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS,
MANAGERS, SUPERVISORS, AND SOCIAL WORKERS**

**SUBJECT: LINKS RESOURCE FLYER, ADOPTION ASSISTANCE SUPPORT
INFORMATION**

REQUIRED ACTION: X Information Only Time Sensitive Immediate

PURPOSE

The North Carolina Division of Social Services (NC DSS) Permanency Section is sharing available resources for families and young adults who may need support during the COVID-19 crisis. Enclosed is a LINKS flyer which details assistance available in response to the pandemic. Additionally, Post Adoptive Support Services, or PASS, is available for adoptive families experiencing COVID-19 and related pandemic hardships.

LINKS Resource Flyer

The enclosed flyer is available for distribution to young adults as a means of informing them on COVID-19 and related resources. This document provides information related to COVID-19 Supplemental Foster Care Payments, LINKS Transitional and Housing Funds, Pandemic-Electronic Benefit Transfer (P-EBT) food security benefits, Foster Care to Success services and supports, NC 2-1-1 COVID-19 Information, and Assurance Wireless.

We encourage you to share this flyer with your youth and young adults, families, community partnerships and anyone who can benefit from the resources.

If you have any questions about this resource flyer, please contact the state LINKS Program Coordinator, Erin Conner at 919-527-6351 or Erin.Conner@dhhs.nc.gov.

Adoption Assistance and Support

Statewide complimentary Post Adoptive Support Services (PASS) are available to all adoptive families. Our partner PASS providers can assist families in managing stressors associated with COVID-19. Services vary depending on the needs of the family; however, agencies may assist families in accessing crisis funds, technology supports for virtual parenting, counseling and educational needs of children among other services and supports. Local agencies are encouraged to contact their regional PASS provider to determine specific services available. A

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2409 Mail Service Center, Raleigh, NC 27699-2409

www.ncdhhs.gov • TEL: 919-527-6390 • FAX: 919-733-3052

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list of PASS providers can be found at <https://www.ncdhhs.gov/divisions/social-services/child-welfare-services/adoption-and-foster-care/post-adoption-support-and>.

Effective July 1, 2020, Catawba County Department of Social Services will also serve Region 4. Agencies are encouraged to offer additional supports to adoptive families without requiring participation or implications to adoption assistance benefits.

If you have any additional questions related to PASS, please contact Kimberly Best, Permanency Coordinator by phone at 919- 527-6354 or email at Kimberly.Best@dhhs.nc.gov.

Sincerely,

Carla McNeill

Carla McNeill, MSW
Section Chief, Permanency
North Carolina Division of Social Services

Enclosure

What can LINKS do for me flyer

Cc: Susan G. Osborne, Assistant Secretary for County Operations
Lisa T. Cauley, Deputy Director, Child Welfare
Teresa Strom, Section Chief for County Operations
Kathy Stone, Section Chief for CPS and Prevention
Linda Waite, Acting Section Chief for Regulatory and Licensing

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