



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

JULY 17, 2019

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS AND SOCIAL WORKERS**

SUBJECT: July to December Training Schedule

REQUIRED ACTION: Information Only Time Sensitive Immediate

This letter provides the July to December 2019 Schedule of Classroom Training Events. The schedule is attached. To learn more about course content, prerequisites and how to register, visit www.ncswlearn.org.

Several new online courses are featured on ncswLearn. These include:

- *Family First Prevention Services Act*
- *Collaborative Case Planning*
- *Partnering with Parents of All Ages and Stages to Strengthen Caregiver Capacity*
- *Advanced Practice Skills with Child Welfare Involved Families*

The 2-day course *Substance Use: How to Work with Families Affected by Drugs and Alcohol*, has been revised. It now encompasses the course *Motivating Substance Abusing Families to Change*. The course is now 3 days and covers multiple learning objectives that teach child welfare professionals how to identify signs and screen for substance use issues, and how to provide case management services to families where substance use is contributing to child maltreatment. A more detailed course description may be found at www.ncswLearn.org.

Transfer of Learning (TOL) tool

The Transfer of Learning (TOL) tool continues to be required for the following courses: *Child Welfare in Pre-service*, *CPS Intake in Child Welfare*, *CPS Assessments in Child Welfare*, *CPS In-Home in Child Welfare*, and *Permanency Planning in Child Welfare*. Part A must be completed prior to classroom participation, and Part C must be completed no later than 30 days after the last day of the course. We recommend supervisors meet with participants within the first week after class in order to fully engage staff in developing an action plan to apply the knowledge and skills from the training. Beginning in August participants will send TOLS Part A and Part C to Registrar@dhhs.nc.gov. This information will be included in the confirmation letters.

If you have any questions please contact Kathy Dobbs, Staff Development Program Manager at 919-527-6362 or Kathy.dobbs@dhhs.nc.gov.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • Division of Social Services, Child Welfare Services,

Staff Development Team

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Sincerely,



Teresa Strom, Section Chief
Child Welfare County Operations

Attachment: Classroom Training Events for July to December 2019

cc: Michael Becketts, Senior Director for Policy, Planning and Professional Development
CWS Team Leaders

CWS-23-19