



North Carolina Department of Health and Human Services
Division of Social Services

2408 Mail Service Center • Raleigh, North Carolina 27699-2408

Courier # 56-20-25

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

October 5, 2011

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: CHILD WELFARE ADMINISTRATORS AND SUPERVISORS

SUBJECT: CHILD AND FAMILY SERVICES REVIEWS (CFSRs)

The Division of Social Services would like to announce the schedule of Child and Family Services Reviews (CFSRs) for January – June 2012. The Division will be reviewing the following counties:

Jan. 9-13	Onslow
Jan. 23-27	Robeson
Feb. 6-10	Alexander
Feb. 20-24	Forsyth
Mar. 5-9	Durham
Mar. 19-23	Stokes
Apr. 10-13	Polk
Apr. 23-27	Dare
May 7-11	Orange
May 21-25	Buncombe
June 4-8	Person
June 18-22	Caldwell

The focus of the CFRS process is on continuous quality improvement to achieve the positive outcomes of safety, permanency and well-being for children and families. The review of the cases is designed to measure practice and progress towards successfully meeting those outcomes. Forty-five days prior to the review, the Division will provide the case sample and other information needed to facilitate the review to the agency director. Both the CFRS protocol ([DSS-5287](#)) and the CFRS on-site review tool ([DSS-5223](#)) are available to review and utilize in preparation for the upcoming reviews. Any questions regarding this letter should be directed to Daphne Green (daphne.green@dhhs.nc.gov | 919-334-1163).

Sincerely,

A handwritten signature in blue ink that reads "Kevin Kelley".

Kevin Kelley, Chief
Child Welfare Services Section

CWS-25-11