



North Carolina Department of Health and Human Services  
Division of Social Services

2408 Mail Service Center • Raleigh, North Carolina 27699-2408  
Courier # 56-20-25

Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director  
(919) 733-3055

October 5, 2011

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: CHILD WELFARE PROGRAM ADMINISTRATORS, SUPERVISORS, AND CHILD WELFARE WORKERS**

**SUBJECT: 2010 MULTIPLE RESPONSE SYSTEM EVALUATION**

In efforts towards continual system improvement, Duke University's Center for Child and Family Policy has regularly evaluated North Carolina's Multiple Response System (MRS). The 2011 MRS Evaluation Report has been finalized and is attached to this message. This evaluation has also been published to the Division's website: <http://www.ncdhhs.gov/dss/mrs/>. This year's evaluation focused on examining child safety after MRS implementation with a special focus on the rate of child welfare juvenile petitions.

Each county Department of Social Services is to be commended for continuing the tremendous work of improving child welfare outcomes in North Carolina through system reform. The Division hopes that you will take advantage of this opportunity to learn from the data that has been collected and compare it to trends that you have found within your own counties. Additionally, please take time to recognize the incredible work that has gone in to making North Carolina a national leader in differential response. Thank you again for your continued dedication to MRS.

Sincerely,

A handwritten signature in blue ink that reads "Kevin Kelley".

Kevin Kelley, Chief  
Child Welfare Services

cc: Sherry S. Bradsher  
Jack Rogers  
Child Welfare Services Team Leaders

**CWS-27-11**