



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

September 20, 2019

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES AND COMMUNITY CHILD  
PROTECTION TEAM CHAIRPERSONS**

**ATTENTION: CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,  
SUPERVISORS AND SOCIAL WORKERS**

**SUBJECT: THE STATE RESPONSE TO THE 2017 CITIZEN REVIEW PANEL  
RECOMMENDATIONS**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

This letter distributes the North Carolina Division of Social Services' (DSS) response to the 2017 Citizen Review Panel Recommendations in the Community Child Protection Team (CCPT) End of Year Report.

North Carolina complies with the federal requirement to maintain citizen review panels using Community Child Protection Teams (CCPT) established by North Carolina General Statute §7B-1406 in each North Carolina county. The purpose of interdisciplinary CCPT teams includes identifying gaps in the child protection system, increasing public awareness of child protection in the community, advocating for system changes and improvements, and developing strategies to decrease child abuse and to promote child well-being at a local and state level.

In addition, a state CCPT Advisory Board meets regularly to examine child protection policies, procedures, and practices. One of the responsibilities of the CCPT Advisory Board is to help draft an annual survey of the local CCPTs, analyze the data, and develop recommendations for child welfare systems improvements to DSS. In turn, DSS reviews the recommendations and replies in writing. This process supports the CAPTA requirement for recommendations from Citizen Review Panels.

The attached document is DSS's written response to the 2017 Citizen Review Panel Recommendations in the Community Child Protection Team (CCPT) End of Year Report.

Please review the attached DSS Response to the 2017 CCPT End of Year Report. If you have questions about the response, please contact Melanie Meeks, CCPT Consultant at 919-527-6437 or [Melanie.Meeks@dhhs.nc.gov](mailto:Melanie.Meeks@dhhs.nc.gov).

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

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Sincerely,

A handwritten signature in cursive script, appearing to read "Lisa Cauley".

Lisa Cauley

Child Welfare Director

cc: Susan G. Osborne, Assistant Secretary for County Operations  
Angela Pittman, Senior Director – Child, Family, and Adult Services  
Teresa Strom, Section Chief for County Operations  
Deborah Day, Community Based Programs Administrator  
Melanie Meeks, CCPT Consultant DSS  
Child Welfare Staff

Attachment: DSS Response to 2017 Citizen Review Panel Recommendations in the Community Child Protection Team (CCPT) End of Year Report.

CWS-28-2019