



North Carolina Department of Health and Human Services
Division of Social Services

325 North Salisbury Street • Raleigh, North Carolina 27699-2406
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Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

August 14, 2009

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: CHILD WELFARE SERVICES PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS AND STAFF

SUBJECT: ON-LINE SOCIAL WORKER SURVEY

The Division of Social Services is currently implementing a supervision best practice pilot with the following counties: Alamance, Buncombe, Cabarrus, Catawba, Cumberland, Johnston, Granville, Mecklenburg, Nash, Person, Wilson. Our goal is to strengthen supervision of child welfare in North Carolina, which we believe will positively impact social worker retention and help our state achieve the outcomes of safety, permanency and well-being. North Carolina's supervision strategic plan, which began with assistance from the National Resource Center for Organizational Improvement and the National Resource Center for Data and Technology, is a part of North Carolina's commitment to deepen its child welfare reform effort that began with Multiple Response and Systems of Care and is based on the outcomes from the March 2007 Federal CFRS.

This work group believes that scheduled, individual time with staff members, along with the consistent use of a tool to review practice is part of a quality supervision model. We are asking all of the direct practice child welfare staff in all 100 counties to take this short on-line survey, which should take approximately 14 minutes to complete. The anonymous results of this survey will help inform North Carolina's supervision practice model. To access this survey please click on this link:

<http://www.ncsurveymax.org/lp.aspx?id=ZNBU>

The Division requests that direct practice social workers complete the survey by Monday, August 31, 2009. The Division values social work staff and recognizes that you are faced with challenging work which requires you to make difficult decisions on a daily basis. The Division is interested in supporting your efforts through the development of a supervision model, and your input through this survey will shape that model. If you have any questions regarding this survey, please contact Candice Britt at: candice.britt@dhhs.nc.gov, 919-334-1138. The survey results will be posted on the Division's website, on the Statistics/Review page in September 2009.

Sincerely,

Charisse S. Johnson

Charisse S. Johnson, Chief
Child Welfare Services

cc: Sherry S. Bradsher
Jack Rogers
Sarah Barham
Child Welfare Services Team Leaders
Children's Services Program Representatives
Regulatory and Licensing Services Consultants

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