



North Carolina Department of Health and Human Services
Division of Social Services

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Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

December 22, 2011

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

DIRECTORS OF: PRIVATE GROUP HOMES, CHILD CARING INSTITUTIONS, CHILD PLACING AGENCIES, FAMILY PRESERVATION PROGRAMS, FAMILY SUPPORT OR FAMILY RESOURCE CENTER PROGRAMS, NC SCHOOLS OF SOCIAL WORK AND FIELD EDUCATION PROGRAM COORDINATORS

ATTENTION: CHILD WELFARE SERVICES STAFF

SUBJECT: CHILD WELFARE SERVICES TRAINING CALENDAR FOR JANUARY-JUNE, 2012

The North Carolina Division of Social Services is pleased to announce the complete Winter | Spring 2012 Child Welfare Services training schedule is now available online. To find available courses, including all online courses, please go to <https://www.ncswLearn.org> and click on "Find a Training". Searches may be done by event, or by viewing the Training Catalog. An account is not needed to search for trainings. However, an account is necessary to register for a course. Course registration applications may be easily submitted online through the website once registration opens for a particular course. Registration is already open for many courses.

Once a participant is registered for a course, confirmation letters are sent via email to the participant or to the supervisor if the participant is new and does not yet have an email account. **Please read confirmation letters carefully for information that will assure a successful experience for participants. These letters give specifics on how to prepare and what to bring to class, such as copies of policy.**

If needed for reference, a printable version of this calendar is attached to the message containing this letter and is accessible through the Division's website at: <http://www.ncdhhs.gov/dss/training/childwelfare.htm>. Please keep in mind that the most up-to-date information on the training schedule including any changes to the schedule can be found at <https://www.ncswLearn.org>.

Webinar Series for County DSS Directors

The Family and Children's Resource Program (FCRP) housed within the Jordan Institute for Families at UNC-Chapel Hill's School of Social Work will produce a 2-part webinar series for county DSS directors in January and February 2012. The first part, scheduled for January 20, 2012 will focus on *Creating a Trauma-Informed Agency Culture*. The second part, scheduled for February (specific date TBA) will provide an interactive forum for directors to discuss *Achievements, Outcomes, and Results*. Descriptions are provided below:

Part 1: Many child welfare professionals are familiar with concepts such as secondary trauma, compassion fatigue, and burnout. These topics are often discussed as individual issues arising from the professional relationship. This webinar will explore trauma from a different vantage point: how trauma exposure shapes the climate of our agencies, and what agency leaders can do about it.

Part 2: Call them what you will: achievements, outcomes, or results – the pressure for accountability in social service agencies is undeniable. Some of the pressure comes from external sources, especially during difficult economic times. Some is internal, as we become more convinced of our ability to do better work with children and families by strategically planning and measuring our efforts. During this interactive webinar, directors and administrators will discuss challenges and successes in creating an agency culture of strategic thinking and data-informed decision making.

To register for these webinars, please go to <https://www.ncswLearn.org>. Once you log-in select *My Personalize Learning Portfolio (PLP)* and then select *Webinars* to view and register for upcoming webinars.

If you have any questions about this letter, please feel free to contact Kathy Dobbs, Program Manager for Staff Development at 919-334-1176 or at kathy.dobbs@dhhs.nc.gov. Please direct questions about specific course availability or registration status to the course registrar.

Sincerely,



Kevin Kelley, Interim Chief
Child Welfare Services

cc: Sherry S. Bradsher
Jack Rogers
Child Welfare Services Team Leaders

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