



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
WAYNE E. BLACK • Director
CHILD WELFARE SERVICES

July 30, 2018

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: Directors, Program Managers, Supervisors, and Child Welfare Professionals

SUBJECT: Child Welfare Stakeholder Input Sessions

REQUIRED ACTION: Information Only

All children in North Carolina deserve to get a healthy start and develop to their full potential in safe and nurturing families, schools and communities. We are working hard to improve the child welfare system in North Carolina to support that goal.

The North Carolina Department of Health and Human Services (DHHS) Division of Social Services requests *public input* on how we can improve our child welfare services. While comments will be accepted on any area relevant to child welfare, DHHS is particularly interested in hearing ideas for:

- **Improving Safety, Permanency, & Well-Being Outcomes**
- **Services for High Risk Populations** (i.e. youth ages 0-5, foster youth ages 18-21, LGBTQ population, runaway youth, pregnant foster youth)
- **Post-adoption services**

NC DHHS DSS is pleased to share that it is hosting Input Sessions in various locations across the state. These are a part of a series of six events that began in June, where three events were held in the central and eastern parts of the state.

- The fourth one will be held August 15, 2018, from 12:30-2:30pm at Rowan Public Library Main Branch, located at 201 W Fisher Street in Salisbury, NC 28144.
- The fifth one will be held on August 22, 2018, from 5:30-7:30pm at Wilkes County Public Library, located at 215 Tenth Street in North Wilkesboro, NC 28659.
- The sixth one will be held on September 19, 2018, from 5:30-7:30pm at Jackson County Public Library, located at 310 Keener Street in Sylva, NC 28779.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD WELFARE SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2406 Mail Service Center, Raleigh, NC 27699-2406
www.ncdhhs.gov • TEL: 919-527-6340 • FAX: 919-733-6714

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Public input is vital to understanding what is working well, as well as what we can do differently. If customers are unable to join us, DHHS also receives feedback in the following ways:

Email: CFSP.APSR@dhhs.nc.gov

US Mail: NC Department of Health and Human Services,
Division of Social Services, Child and Family Services Review Coordinator, 2406 Mail Service Center, Raleigh, NC 27699-2406

Drop-off: NC Department of Health and Human Services,
Division of Social Services, Child and Family Services Review Coordinator, Dorothea Dix Campus, McBryde Building East, 820 S. Boylan Avenue, Raleigh, NC 27603

Phone: (919) 527-6359

You can assist DHHS in promoting these events by posting the attached flyer in the lobby of your agency and around your community.

Should you have questions or need additional information, please contact Arlette Lambert, CFSR Coordinator at (919) 527-6345 or arlette.lambert@dhhs.nc.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Cauley". The signature is fluid and cursive, with the first name "Lisa" and last name "Cauley" clearly distinguishable.

Lisa T. Cauley, Deputy Director
Child Welfare Services

Attachment: Fall Listening Sessions Flier

CWS-33-18