



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
DIVISION OF SOCIAL SERVICES  
CHILD WELFARE SERVICES

ROY COOPER  
GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

WAYNE E. BLACK  
DIRECTOR

October 17, 2017

Dear County Director of Social Services:

Attention: Child Welfare Professionals in NC County Child Welfare Agencies

Subject: New Child Welfare Training Resource on Social Worker Safety

The NC Division of Social Services is pleased to announce the availability of a new self-paced, online course that focuses on the interaction between staff and clients or the general public. Working Safe, Working Smart is an on-demand, online course that presents an approach for determining safety needs within an agency and identifying a broad outline of areas that might require safety planning. This course is for all child welfare professionals (including social workers, supervisors, and agency leaders) employed by NC county child welfare agencies. Working Safe, Working Smart, which takes approximately four hours to complete, was developed by Independent Living Resources, Inc., of Durham, NC. This course is made available via [ncswLearn.org](http://www.ncswLearn.org) through funding from the North Carolina Division of Social Services.

Registration: No registration is required for this on-demand, self-paced course. Anyone with an [ncswLearn.org](http://www.ncswLearn.org) account\* may access this course via the Personalized Learning Portfolio (My PLP) / Online Courses section of the website <http://www.ncswLearn.org>,

\*If you do not have an account, you can create one on (<http://www.ncswLearn.org>).

Sincerely,

A handwritten signature in cursive script that reads "Lisa T. Cauley".

Lisa T. Cauley, Deputy Director  
Child Welfare Services

CWS-39-2017

[WWW.NCDHHS.GOV](http://WWW.NCDHHS.GOV)

TEL 919-527-6340 • FAX 919-715-6714

LOCATION: 820 S. BOYLAN AVE. • MCBRYDE BUILDING • RALEIGH, NC 27603

MAILING ADDRESS: 2406 MAIL SERVICE CENTER • RALEIGH, NC 27699-2406

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