Appendix

The table below lists the required Economic Benefits Training on the Learning Gateway for blended DSS Eligibility Director role. The hyperlinks provide direct access to the listed course.

Course Name	Name of Activity	Duration (in hours and minutes)
Energy Assistance		
EA NC FAST Core Functions	NC FAST Basic Navigation for Energy Workers WBT	30 Mins
EA Provider Management	Energy Provider Management Webinar	20 Mins
EA Creating Payment Requests/Processing Payments	Energy Payment Requests and Check Recording Process Webinar	5 Mins
Total		**55 Mins**
Food and Nutrition Services		
FNS/CA Applications	FNS/CA Webinar (8 parts)	2 Hrs
Total		**2 Hrs**
Medicaid		
MAGI Applications	MAGI Webinar (10 parts)	1 Hr and 50 Mins
Long Term Care (LTC)	LTC Webinar (9 parts)	2 Hrs and 50 Mins
SA Applications	SA Applications Webinar (6 parts)	2 Hrs and 10 Mins
Total		**6 Hrs and 50 Mins**
Subsidized Child Care Assistance		
SCCA Basic Navigation	SCCA Basic Navigation WBT	20 Mins
SCCA Applications	SCCA Activity 1	5 Mins
	SCCA Activity 2 (4 parts)	1 Hr and 30 Mins
	SCCA Activity 3 (7 parts)	1 Hr
	SCCA Activity 4 (4 parts)	1 Hr and 20 Mins
SCCA Supervisor Course	SCCA Supervisor Functions & Resources Presentation	10 Mins
Provider Management	NCID Linking Introduction Video	5 Mins
	NCID Linking WBT	10 Mins
Funds Management	LPA Funds Management Video	5 Mins
	DCDEE Funds Management Video	5 Mins
	Funds Management Training WBT	20 Mins
	Funds and Payments Video	5 Mins

Total		5 Hrs and 15 Mins
County Supervisor		
Supervisor Functions in NC FAST	Managing my Users	20 Mins
	Second-Party Review	20 Mins
Using Reports in NC FAST	Reports Dashboard WBT	20 Mins
Total		**1 Hr**
OST Courses		
OST Training Courses	All applicable courses	Duration varies depending on material referenced